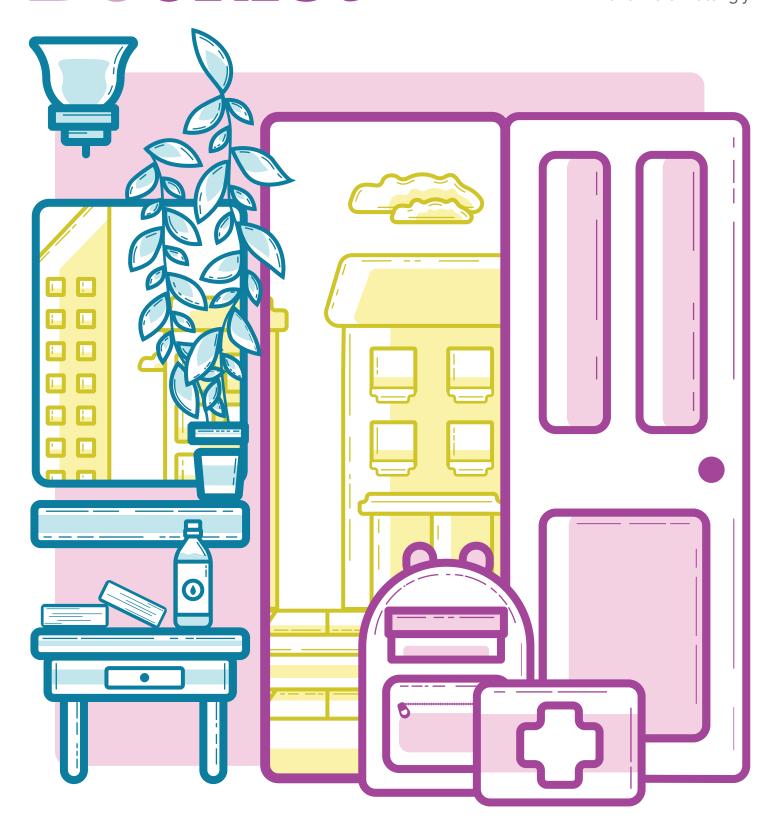
# Readiness Booklet

PREPARED BY
Shalynn Robinette
and Nora Mattingly



# 3. homeforward



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# Welcome to the Resident Preparedness Booklet!

This booklet was created as a tool to help residents prepare for emergencies and natural disasters. Home Forward hosted small group discussions with 165 residents. They talked about what resources and information were needed to become more prepared. This booklet was created to address those needs.

#### THIS BOOKLET WILL COVER:

Different kinds of hazards

How to build a social network

Ways to prepare your household for emergencies

And how to respond to different kinds of natural disasters

It also includes resources for individuals with disabilities and additional needs, households with minors, and individuals with pets and assistance/support animals.

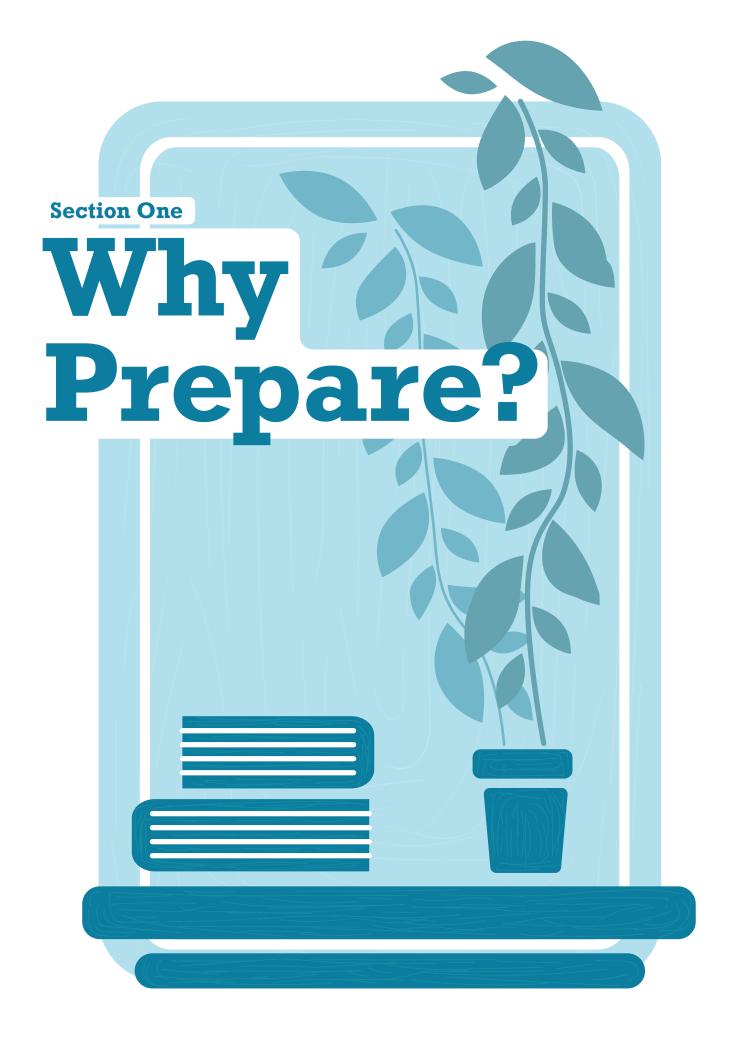
We want to acknowledge that some of the information in this booklet can be scary. It is important to talk about ways to prepare before an emergency happens, so we know how to handle these hard situations. It is Home Forward's goal to provide the information needed to become "prepared, not scared".

All of the information in this booklet will be for your own personal use. If you decide to share any of this information with others, please make sure they are people you trust.

Home Forward also recognizes that thinking ahead and preparing for the unknown can be hard. We hope that the resources provided will help empower and strengthen our community!

#### Thank you,

Home Forward



# KNOW HAZARDS IN YOUR AREA

Getting to know different kinds of emergencies can help you and your community plan ahead.



# Some questions to ask yourself can include:

What are some potential hazards in your unit, building, and community?

Could any of these cause an emergency?

Are any of these preventable?

How can you prepare yourself and/or your household?

# WHAT EMERGENCIES COULD OCCUR IN YOUR AREA? Check all that apply Elevator emergency Pandemic Home fires Volcanic eruptions Wildfires/poor air quality Active shooter Landslides

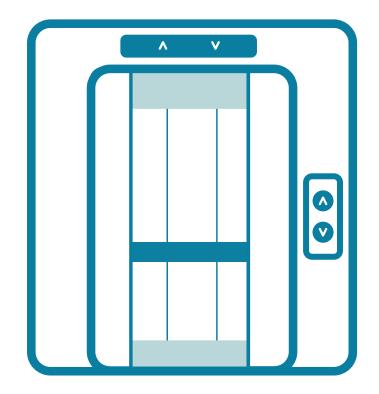
# Are there any others you can think of that aren't listed above?

## **ELEVATOR EMERGENCY**

Occurs when an elevator breaks down or stalls between floors. If you are on the elevator when this occurs, try to stay calm and follow all of the safety steps accordingly.

#### **Elevator Safety**

Although elevators can be a very useful tool to move around your building, it's important to use them safely and plan ahead for a potential elevator emergency.





#### PREVENTING AN EMERGENCY

Give passengers space to exit the elevator

Make sure you do not overload the elevator

Wait for the next elevator if it is too full

Do not stop a closing door

It is unsafe to stop a closing door with hands, feet, canes, or other objects

Do not force the doors open or try to leave a moving elevator

Watch your step getting on and off the elevator

Avoid tripping on uneven surfaces

Hold children & pets

Stand away from closing doors

Keep clothes, hands, and other items away

Be prepared to be in your unit without a working elevator for many days

Please see "Power Outage" section for more information on how to protect yourself if there is a power outage or you are stuck in your home for several days



**0**.....

If there is a power outage, there is a generator that will operate the elevator for a short time. If your building has two elevators, the other will be sent to the first floor. If the elevator has broken down, the elevator technician will be called. If someone is trapped inside the elevator, the fire department is contacted.

**2**······

There is an emergency light that will turn on in the elevator car.

4.....

Safety inspections are completed regularly.

3

If you press the emergency button, the alert will be sent to a monitoring system. Some of the elevators even have a speaker system for communication.

#### **HOW TO RESPSOND**

#### Try not to panic

Oxygen is not limited; you will not run out of air!

Press the "PHONE" or "HELP" button to alert someone who can help (example: elevator company, alarm company, etc.)

This will send the exact location of the building and the elevator you are in, so trained rescue personnel can respond

Never try to climb out of a stalled elevator

Wait for trained personnel to assist

In addition to pressing the emergency button, call Property Management to alert them of the emergency (if you have a cell phone available)

#### **Emergency Evacuation**

If there is a fire, power outage, or other emergency do NOT use an elevator to evacuate the building. If you have mobility limitations or other physical or sensory disabilities, please see the "Emergency Evacuation" section for further instructions.



# **PANDEMIC**

An outbreak of a new disease that spreads to a large number of people over a wide geographic area.

#### Before

# Try to refill prescription medication before it runs out

This could prevent you from running out in an emergency

# Make copies and electronic versions of health records

Get help accessing electronic health records https://www.healthit.gov/topic/patient-access-health-records/patient-access-health-records

# Plan ways to care for those who might be at greater risk

This could include older adults and people with chronic medical conditions

#### Get connected with local resources

Create a list of local organizations that are providing services and updated information (example: food services, mental health or counseling providers, etc.)

#### During

It is important to remember that a pandemic is a public health emergency. Listen to public health officials for updates on how to respond in your area.

# PRACTICE GOOD PERSONAL HEALTH HABITS

Wash, wash, wash your hands with soap!

Scrub hands with soap for at least 20 seconds

#### Cover your cough and sneezes

Many illnesses spread through small respiratory droplets

Avoid touching your eyes, nose, and mouth

#### Put distance between yourself and others

The CDC recommends at least 6 feet

# Stay home when you are sick, except to get medical care

If it is not an emergency, call to make an appointment before seeking medical care to avoid long wait times

# Clean frequently touched surfaces and objects at least once a day

This includes tables, counter tops, light switches, doorknobs, cabinet handles, wheelchairs and other assistive devices.

# Think about how you can separate a sick household member if possible

Even hanging sheets up can help reduce the spread of the illness

#### STAY CONNECTED

#### Stay informed

Follow news issued by the following: Multnomah County's Office of Emergency Management, the Governor's office, the Oregon Health Authority, the Center for Disease Control and Prevention, the Department of Health and Human Services, as well as the World Health Organization

#### Stay in touch with others by phone or email

Check in with loved ones, especially those who live alone or have chronic medical conditions and may need assistance

# Take care of the emotional health of yourself and other community members

Dealing with an outbreak can be very overwhelming; it is important to check in with each another



#### PROTECT ALL HOUSEHOLD MEMBERS

If there is a minor living in your household, check updates from their school or child-care facility

Some schools and local organizations may close and/or switch to online classes

#### Talk with children about the outbreak

Try to stay calm, explain what is going on, and reassure them

Encourage your children to avoid indoor public spaces and play outside instead

Seek medical attention if someone shows known symptoms



#### CHANGES AT YOUR WORKPLACE

Stay informed about your employer's emergency plan

What are the policies on sick-leave? Are there telework options?

Notify your workplace if your schedule changes

This includes sick time if you or someone in your household get sick

# **POWER OUTAGES**

Occur when the electrical power goes out unexpectedly. This can cause food spoilage, prevent the use of medical devices, limit the use of elevators inside the building, and more.



#### **Before**

# Make a list of the items you need that depend on electricity

Keep extra batteries and find other alternatives to meet your needs or the needs of other household members

Talk to your medical provider about a power outage plan for medical devices powered by electricity

Are there alternative ways to power your medical equipment?

# Talk to your pharmacist or medical provider about refrigerated medication

How long can the medication be stored at higher temperatures?

Keep mobile phones and other electric equipment charged

#### Stock up on some supplies

Batteries, flashlights, medication, etc.

#### **During**

A power outage can last anywhere from a couple hours to a couple days. Make sure you assess what your needs would be during a power outage and discuss them with your support team.

#### PROTECT YOURSELF

#### Limit opening refrigerator and freezer doors

The refrigerator can keep food cold for about 4 hours and the freezer for up to 48 hours. Eating spoiled food can make you sick

# Do not attempt to take an elevator in a power outage

Individuals with limited mobility should discuss ways to evacuate the building with their personal support team. (see "Elevator Emergency" section for more information)

# Turn off and disconnect appliances and electronics

The power could come back in "surges" and cause damage to your electrical appliances

#### Limit use of candles

Candles can cause fires

# Do not use a gas cooking stove or grill to heat your house

If necessary, try to find a safe place in the building or within the community to find heating or cooling until the power returns

#### STAY CONNECTED

#### Sign up for local alerts and warning systems

Stay up to date on weather reports in the area

#### Keep a list of your service providers

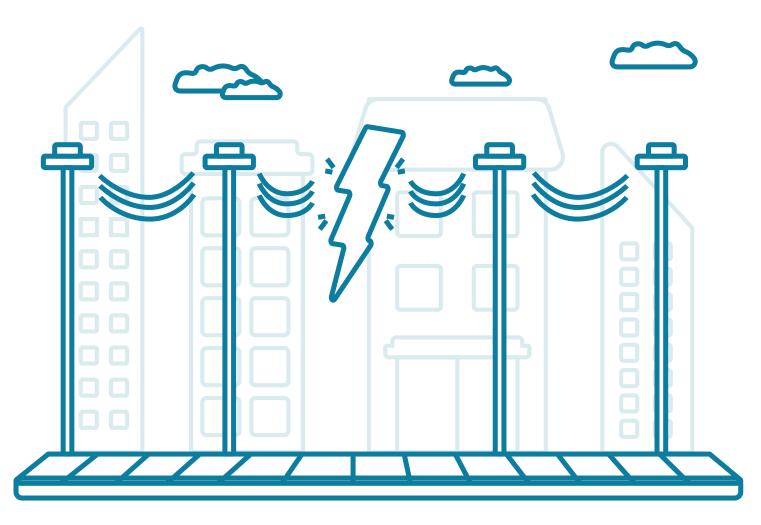
What company is in charge of your electrical power? Call them in the event of an outage

# Individuals with limited mobility or additional needs should create a support team

Identify people in the building who can provide support if there is a power outage

#### Check on your neighbors







#### Before

Plan ways to care for those who might be at greater risk

This includes older adults and small children

Sign up for local alerts and warning systems

Stay up to date on weather reports in the area

#### Stock up on some supplies

Warm clothes, medication, and non-perishable food items that do not require cooking

Learn the signs of frostbite and hypothermia

#### **DURING**

Winter storms and extreme cold weather conditions can last anywhere from a couple hours to a couple days. Assess what your needs would be if you had to stay home without power.

Learn more about warming shelters and other services provided in Multnomah County during extreme cold weather:

https://www.multco.us/care-when-its-cold

# WINTER STORMS & EXTREME COLD

#### Winter storms

Can result in loss of power, heat, and other utilities and services. Winter storms can also result in extreme cold temperatures.

#### GOING OUTDOORS

If there is a winter storm warning, dress warmly and in layers

If you are outside, find shelter immediately

#### Stay off the roads

Snow and ice increase the risk of car accidents

If you are stranded in your car, stay inside and use heat as needed

Please call (503) 823-3333 for help or 2-1-1 for any updates. 911 is for emergencies only

If you do need to drive, keep extra supplies in your car

Warm clothing (hats, gloves, sweater, etc.), blankets, water, snacks, etc.

#### Limit time outside

If you do go outside, make sure to wear warm clothing and watch for any signs of frostbite and hypothermia

#### PROTECT YOUR HOUSEHOLD

Do not use a gas cooking stove or grill to heat your house

If needed, find a heated place to stay until the power returns

#### STAY SAFE IN COLD WEATHER

You can follow the acronym COLD (cover, overexertion, layers, dry) to keep household members safe in snow and cold weather.

#### Cover

Cover your head, neck, and hands to keep body heat from escaping. This includes wearing a hat, scarf, gloves, etc.

#### Overexertion

Try to avoid activities that will cause a lot of sweating. Wet clothes can cause you to lose body heat faster. Come inside right away if you start to shiver.

#### Layers

Dress in more layers than you would normally wear. Wearing more layers will help keep in body heat.

#### Dry

Stay as dry as possible. Go inside frequently to warm up and change into dry clothes as needed.

# RECOGNIZE RESPOND

#### **Frostbite**

An injury caused by freezing of the skin and tissue. It is most common on fingers, toes, nose, ears, cheeks, and chin.

#### RECOGNIZE

Cold skin and a prickly feeling, numbness, bluish-white or greyish-yellow skin, hard or waxy skin, or stiffness in joints.



#### **RESPOND**

Get out of the cold and into a warm place. Soak the area in warm water. Use body heat to warm. Do not try to massage the area or use a heating pad.



Occurs when a person has a dangerously low body temperature (below 95 degrees).

#### RECOGNIZE

Adults: Shivering, slurred speech, shallow breathing, exhaustion, low energy, confusion, clumsiness. Infants: Bright red and cold skin.



#### RESPOND

Get out of the cold and into a warm place. Warm the center of the body (chest, neck, head, and groin). Stay dry. Put on layers of warm clothes and use blankets.

## **EXTREME HEAT**

A period of at least 2-3 days of high heat and humidity with temperatures above 90 degrees. Extreme heat is the cause of the highest number of annual deaths among all weather-related hazards.

#### **Before**

Plan ways to care for those who might be at greater risk

This includes older adults, individuals who are sick and small children

Sign up for local alerts and warning systems

Stay up to date on the local weather reports

Stock up on some supplies

Water, light snacks, sunscreen, etc.

Learn the signs of heat-related illness

#### **During**

It is important to monitor the weather conditions in extreme heat, especially if you plan on going outside. Follow the tips below to stay safe.

#### EXTREME HEAT WARNING

#### Drink plenty of water!

Avoid liquids with large amounts of alcohol, caffeine, and sugar in order to keep from getting dehydrated

Try to avoid overexerting yourself

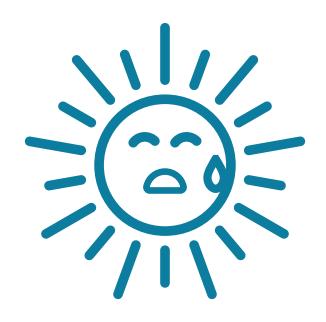
Watch for signs of heat-related illnesses, like heat exhaustion

Wear lightweight, light colored clothing

Cotton is lightweight and absorbs sweat easily

Do NOT leave people or pets in a closed car

Check on your neighbors



#### GOING OUTDOORS

Wear sunscreen with an SPF of 15 or higher and a hat

Try to apply sunscreen 20 minutes before going out in the sun

Take frequent water breaks when you are working or playing outdoors

Try staying in the shady or air conditioned areas to rest; libraries, shopping malls, and other community spaces are good places to get away from the heat

#### INDOOR SAFETY

Report if there is a problem with your air conditioning unit

Use cool showers or cold compresses to lower your body temperature

If needed, find a cool, air conditioned place to stay

Check on Multnomah County's Cooling
Center locations by visiting http://multco.
us/help-when-its-hot

Pets are welcome at many of the Multnomah County Cooling Centers

# PET AND ASSISTANCE/SUPPORT ANIMAL SAFETY

#### Make sure the animal has plenty of water!

You can put ice in their water bowl

Avoid overexerting your pet or assistance/ support animal during exercise or other physical activity in the heat

Animals are cooled mainly by panting and through the pads of their paws

Do NOT leave animals in direct sun-light for a long time

#### Do NOT leave an animal in a car

If you see an animal in a hot car, call Multnomah County Animal Services Dispatch at (503) 988-7387

#### Watch out for signs of heat-related illnesses

This could appear as panting excessively, vomiting or weakness

# RECOGNIZE RESPOND

#### **Dehydration**

Occurs when you do not drink enough fluids.

#### RECOGNIZE

Adults: Extreme thirst, less frequent urination, dark-colored pee, fatigue, dizziness, confusion, cramps.

Infants: Dry mouth and tongue, no tears when crying, dry diaper for 3+ hours, sunken eyes or cheeks.

#### **Heat cramps**

Painful, involuntary muscle spasms that usually occur in hot or humid conditions during heavy exercise or other physical activity. Heat cramps are the mildest of heat-related illnesses.

#### RECOGNIZE

Muscle pains or spasms in the stomach, arms, or legs.



#### **RESPOND**

Replace lost fluids by drinking water or a sports drink, like Gatorade, in order to replenish electrolytes.



#### RESPOND

Go to a cooler place. Remove layers of clothing. Take small sips of water or a sports drink. If cramps last for more than an hour, seek medical help.

#### **Heat Exhaustion**

Can occur when you are exposed to hot or humid conditions and strenuous physical activity. Heat exhaustion can lead to heatstroke, a life-threatening condition, if not treated properly.

#### **RECOGNIZE**

Lots of sweat, pale skin, muscle cramps, tiredness, weakness, dizziness, headaches, fainting, nausea, vomiting.



#### **RESPOND**

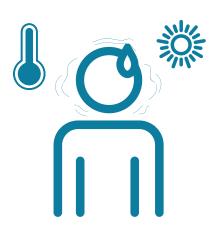
Go to a cooler place. Remove layers of clothing. Lie down on your back. Cool down using ice, a wet towel, or fan. Take small sips of water or a sports drink. If symptoms worsen or last for more than an hour, seek medical help.

#### Heatstroke

Condition caused by your body overheating. Can occur when you are overexposed to hot or humid conditions and strenuous physical activity. Heatstroke is a life-threatening condition that requires immediate emergency treatment.

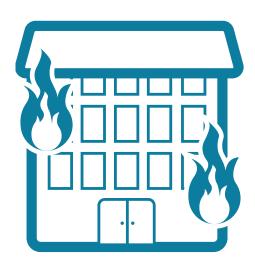
#### RECOGNIZE

Extremely high body temperature (103 degrees or more), red, hot, and dry skin, no sweat, dizziness, confusion, unconsciousness.



#### RESPOND

Call 9-1-1 or get the person to the hospital as soon as possible. Until help arrives, try cooling the person down with ice, a wet towel, or fan.



#### **Before**

Create a fire escape plan with all of your household members

Is there an alternative way to leave your home? Where will everyone meet once they have evacuated?

Older adults and people with access or functional needs should talk with neighbors, property managers, and other trusted individuals about their fire escape plan

#### Practice, practice, practice!

Practice your fire escape plan at least twice a year

#### Make digital copies of important documents

See "Gather Emergency Papers" section for more information

# Think about getting renters insurance to cover damaged personal items

See "Renters Insurance" section for more info

#### Talk with children about fires

Teach children about the dangers of fire and what to do in the event of a fire in your home

#### **Prevention**

Home fires can be prevented! Follow these simple steps to keep you and your neighbors safe from a home fire.

## **HOME FIRES**

Fire is fast, hot and deadly! It only takes a few minutes for smoke to fill or flames to engulf a house. Smoke and toxic gases produced by the fire kills more people than the flames. It is important to understand ways to prevent and respond to a fire to protect your community.

#### Do NOT disable the smoke alarm

Make a maintenance request or reach out to property management if there are any issues with your smoke alarm

Stay in the kitchen when you have food in the oven or on the stove

Turn off the stove top if you need to leave the room

Keep sleeves rolled and hair tied back when cooking

Keep children away from cooking areas for their protection

At least 3 feet around the stove

Set a timer to keep track of how long food has been in the oven

#### Keep clutter down to a minimum

A cluttered apartment could be a fire hazard, or block exits during an evacuation

Unplug electrical appliances when not in use

Including toasters and coffee makers (do NOT unplug the refrigerator or stove)

Do NOT hang towels over door handle on front of the stove

Keep hot pads, oven mitts, and towels away from stove top

Do NOT tamper with your stove top burners

Do NOT store things inside of your oven or microwave

Do NOT cover burners or oven with foil

Do NOT smoke in your apartment

Use designated outdoor smoking areas

Do NOT use candles

Do NOT store flammable materials in your apartments

Tires, gasoline, propane gas, torches, etc.

#### **During**

During a fire, every second counts! Review the steps below to learn how to respond to a fire emergency.

# Only use a fire extinguisher if you are trained to do so

Only attempt to use an extinguisher on a fire that is small enough to be contained in a small trash can

Get out of the building as quickly as possible

Call 9-1-1 once you have gotten to a safe location

Touch the doorknob and door with the back of your hand before opening

If they are hot, or there is smoke coming from behind the door, leave it closed and try another way out

Get low and crawl to avoid smoke and toxic fumes

Smoke and poisonous gases will rise to the ceiling first

If your clothes catch on fire, STOP, DROP, and ROLL

Cover your face with your hands and roll back and forth until the flames are out

If you cannot stop, drop, and roll, try to smother the flames with a blanket, towel, etc.

Get medical help for burns right away

If a household member or animal is trapped inside, tell responders right away

If you are trapped inside, close the door, cover vents, and other cracks into the room with cloth or tape

Call 9-1-1 and try to stay near an open window or close to the floor if there is no window

Do not go back into the building until authorities say it is safe

#### **After**

After you have made it to safety and contacted emergency responders, you can follow these guidelines to figure out your next steps.

If emergency personnel have determined that you cannot return to your apartment, they will help you find a temporary safe place for you to go

The American Red Cross can provide temporary housing, food, and medical services

If you have renters insurance, contact your insurance company for more detailed instruction

See "Renter Insurance" section to learn more about protecting your belongings

If you are allowed to go back to your apartment, watch out for any damages caused by the fire

Save receipts for money spent related to fire loss and damages

Receipts may be needed to to verify losses if you have renters insurance

# WILDFIRES & AIR QUALITY

#### **Wildfires**

Wildfires have increased in the Pacific North West since the 1980s. Winds can move the smoke into the city, including different pollutants like carbon monoxide. Breathing in this smoke can lead to many health problems.

#### **Before**

#### **PREVENTION**

About 95% of wildfires are caused by humans. Let's take the proper precautions to prevent them!

Properly dispose of cigarettes and other smoking devices

Be sure that the campfires, fire pits, and grills are all completely out before leaving them unattended

Learn more at SmokeyBear.com https://smokeybear.com/en



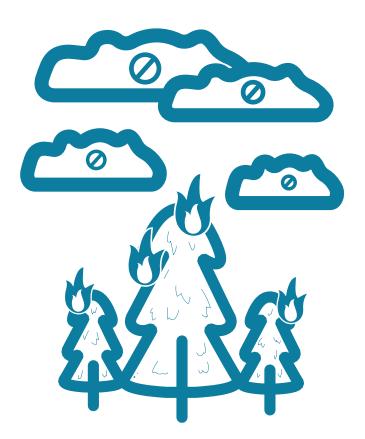
#### **Get Ready**

This is the pre-evacuation preparedness step. Take steps such as: packing up valuables (including important documents, medications, etc.), shutting all of your windows, and signing up for PublicAlerts/other emergency alert apps.



#### Go!

This is the last chance to evacuate! Local authorities will provide further instructions. People who need additional help or time to evacuate should do so at levels 1 or 2. This includes people with disabilities or medical conditions or those needing help with children.



#### **EVACUATION LEVELS**

During a wildfire, they use three levels of evacuation. Learn what these different levels mean so you can prepare your household for evacuation during a wildfire emergency.



#### **Be Set**

Be prepared to evacuate. Listen to local TV and radio news for updates. Be alert, stay informed, and keep monitoring websites, social media, radio, and TV. If you need extra time to evacuate consider leaving now!

Find more information about the three levels of evacuation for wildfires at this website: www.publicalerts.org/evacuation

#### **During**

Even though wildfires seldom affect residents in Multnomah County, the smoke from these fires can hurt your eyes, irritate your respiratory system, and worsen chronic heart and lung diseases. Learn how protect yourself.

#### STAY SAFE

#### Avoid areas with smoky air

Close all doors and windows to keep smoke out of your apartment

#### Avoid adding to indoor pollution

During a poor air quality emergency, avoid using things that burn indoors like candles, incense, gas stoves, etc.

# Do not rely on masks or face coverings for protection

\*KN95 and N95 masks can offer some protection if properly worn

#### Maintain healthy behaviors

Stay hydrated and make sure to contact a medical provider if you show symptoms of smoke irritation

#### Seek shelter if needed

If you do not feel safe at home, locate a designated evacuation shelter or find another safe place to stay

## **LOCAL RESOURCES**

#### **Oregon Air Quality Index**

Use this air quality index to check local air quality

#### **WEBSITE**

https://aqi.oregon.gov/

#### **Air Now**

Check this for the latest updates on fires

#### **WEBSITE**

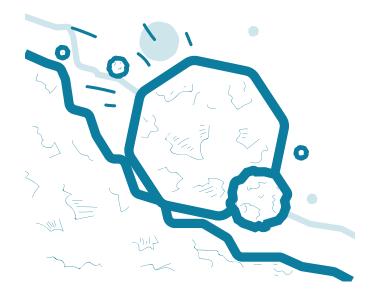
https://www.oregonsmoke.org/

#### **Smoke Sense App**

Download this app for air quality conditions and health guidance

#### WEBSITE

https://www.epa.gov/air-research/smokesense-study-citizen-science-project-usingmobile-app



## **LAND MOVEMENT**

Also known as landslides, occur when masses of rock, earth, or debris move down a slope. This can be caused by storms, flooding, earthquakes, volcanic eruptions, and other manmade causes.

#### **Warning Signs**

# SIGNS OF DEBRIS FLOWS AND FAST-MOVING LANDSLIDES

Rushing water, mud, or unusual sounds might indicate moving debris

Unusual noises may include trees cracking or boulders knocking together

As a landslide gets closer, you may hear a faint rumbling that increases in volume

Fences, utility poles, boulders, or trees may move

#### SIGN OF SLOW-MOVING LANDSLIDES

#### Changes in the landscape

Changes include storm-water drainage on slopes, land movement, leaning trees, etc.

#### New or widening cracks appear

This includes plaster, tile, and brick inside the building and widening cracks on the ground or paved areas around the building (example: sidewalks)

Outside walls and stairs begin pulling away from the building

Fences, utility poles, or trees begin to tilt or move

Ground around the building begins to slope downward

#### **During**

The most deadly landslides are the ones that occur quickly with little to no notice. It is very important to be aware of your surroundings and to watch out for signs of any earth and debris movement.

#### Listen to local news stations

Listen to warning or evacuation notices

If you are in an area that is more susceptible to landslides, stay alert and awake during storms that could cause a landslide

Many deaths from landslides happen when people are sleeping

Move away from the path of a landslide as quickly as possible

If you cannot escape, curl into a tight ball Protect your head

#### **After**

After you have made it to safety and contacted emergency responders, you can follow these guidelines to figure out your next steps.

Do not go back into the building until authorities say it is safe

Stay away from the area where the land movement occurred

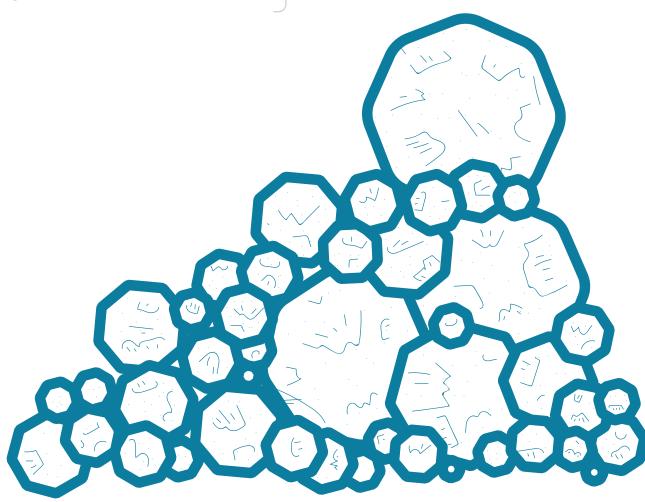
Alert authorities of people you know were stuck inside

Watch out for any debris or damages caused by the landslide

Avoid further injury

Listen to local news for the latest emergency information

The area may be at risk for more slides or flooding



## **EARTHQUAKES**

A sudden, rapid shaking of the ground caused by the shifting of rocks deep underneath the earth's surface. Earthquakes can cause injuries and damage property and roads.

Portland is positioned near the Cascadia Subduction Zone off the coasts of Northern California, Oregon, Washington, and Northern Vancouver Island. It also sits on the Portland Hills Fault. Get prepared!



Talk with everyone who needs to be included in your plan

What is everyone's role?

#### Map out your evacuation plan

Where are safe places to go in your home during an earthquake? How will you exit the building if needed? Where will you go if you cannot return to the building?

#### Practice DROP, COVER and HOLD ON!

Please see the "Drop, Cover, and Hold On" section below

#### Stock up on some supplies

What supplies will you need if you don't have electricity, gas, or any other utilities for up to several weeks?

Secure heavy items in your home (example: bookcases, televisions, etc.) and keep heavier objects on low shelves

Reduce injuries from falling items

#### Consider getting renter's insurance

See "Renter's Insurance" section to learn more



#### PREPARE CHILDREN

Learn about the emergency plans at your child's school or childcare facility

Identify an emergency contact who would be able to care for your child if you can't reach them at their school/daycare

#### Talk with children about earthquakes

Talking about earthquakes and how to respond can help reduce fear

#### CHANGES AT YOUR WORKPLACE

Plan for what to do if an earthquake occurs while you are at work

Where is the nearest shelter? Where will you go if transportation is unavailable?

Stay informed about your employer's emergency plan

Does your place of employment have a continuity of operations plan? What will your role be in the event of an earthquake?

Keep an emergency kit and/or supplies at your workplace if possible

In case there is an earthquake while you are at work

#### **During**

#### PROTECT YOURSELF

If you are in a car, pull over to the side of the rode and stop

Use the emergency parking break

If you are in bed, turn face down and cover your head and neck with a pillow or hands

If you are outside, stay outside and away from buildings or objects that could fall on top of you

One of the main causes of injuries and death is from falling objects

If you are in a wheelchair, try to get away from objects that could fall on you, lock the wheels, and cover your head and neck

Do not get in a doorway

#### Do not try to run outside

Wait until the shaking stops and then exit the building quickly. Watch for falling items.

#### Drop

Drop down to your hands and knees. If you are in a wheelchair or walker with a seat, lock your wheels and remain seated until all of the shaking stops.

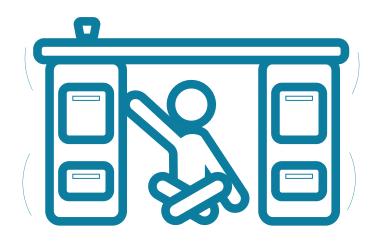
# DROP, COVER, & HOLD ON!

The best way to protect yourself during an earthquake is DROP, COVER, and HOLD ON! Follow the instructions below.



#### Cover

Cover your head and neck with your arms. If there is a sturdy table or desk near you, crawl underneath it for shelter. It there is no shelter close by, try crawling to an interior wall (away from windows). Only crawl to a different area if the path is free of fallen debris.



#### Hold On

If you have crawled under a table or desk, hold on with one hand. Be prepared to move with it as it shakes. If you are seated or unable to drop to the floor, bend over and cover your head with your arms. Hold on to your neck with both hands.

#### **After**

After the shaking has stopped, make sure you are in a safe place. If you need to exit the building, make sure you move quickly outside and away from the building. Watch out for hazards caused by the earthquake including fallen debris, leaking gas, or downed power lines.

#### Be ready for aftershocks

The shaking from aftershocks can be just as severe as the main earthquake

If you are trapped send a text, bang on a pipe or wall, or use a whistle instead of shouting to help rescuers locate you

Protect your mouth, nose and eyes from dust

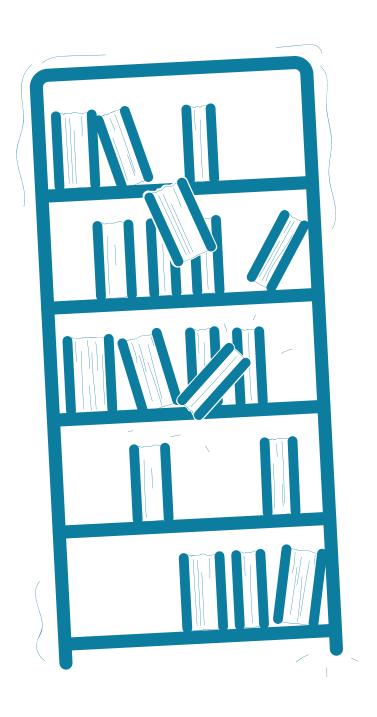
#### Check yourself and others for injuries

#### Check in with your emergency contacts

Texting often works better than calling when phone lines ar Y ck Yfk \ Y a YX

#### Let others know you are safe

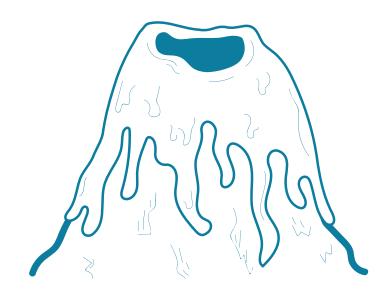
The American Red Cross Emergency App features an "I'm Safe" button. Find it by texting 'GETEMERGENCY' to 90999.



### **VOLCANIC ERUPTIONS**

Occur when molten rock, gases, and other debris escape through an opening in the Earth's crust. Volcanic ash can travel hundreds of miles and cause severe health problems. An eruption can contaminate water, damage utilities, reduce visibility, make it difficult to breath, and irritate the skin, eyes, nose, and throat.

Portland is near volcanoes and volcanic fields within the Cascades region. This includes Mount St. Helens, Crater Lake, Mount Hood, and more.



#### **Before**

#### **GET INFORMED**

Sign up for the Volcano Notification Service (VNS) (https://volcanoes.usgs.gov/vns2/), for free notification emails about volcanic activity in the area

#### During

Listen for emergency alerts and warnings

Follow evacuation or shelter orders

Protect yourself from falling ash

Falling ash and smog are the major concerns within the Portland area

Do not drive if there is heavy ash fall or smog

If you are outside, quickly move to shelter

If there is heavy smog, avoid going outside and close windows

#### **After**

Listen to local authorities to find out when it is safe to return

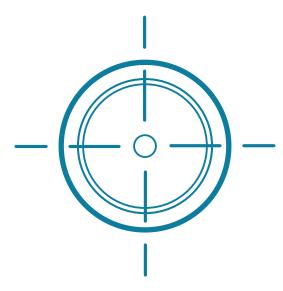
Stay indoors if possible, especially if you have breathing problems

#### Stay connected

Reach out to friends and family over text to check in and let them know you are safe

#### Avoid driving in heavy ash

Driving can stir up the volcanic ash and clog engines or stall vehicles



#### **Before**

#### Stay aware of your environment

When you enter a new space, look for the two nearest exits, plan an escape path, and identify places you could hide if needed

#### Sign up for an active shooter training

The Portland Police Bureau offers an online video or podcast for community active shooter training:

https://www.portland.gov/police/casp

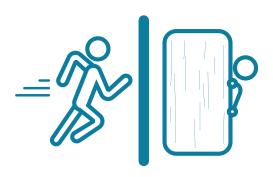
Report active threats to authorities right away

#### Make a plan with household members

Make sure everyone knows what to do if confronted with an active shooter

#### During

During an active shooter or active threat remember to RUN. HIDE. FIGHT.



## **ACTIVE SHOOTER**

Occurs when one or more individuals are actively engaged in attempting to harm others in a populated area. This individual may have access to weapons.

#### **RUN and Escape if Possible**

Getting away is the top priority.

Leave your belongings behind if necessary.

Help others escape, if possible, but evacuate regardless of whether others agree to follow.

Try to prevent others from entering an area where the active shooter may be.

Call 9-1-1 when you are safe and describe the shooter, location, and weapons.

#### **HIDE** if Escape is Not Possible

Get out of the shooter's view and stay very quiet.

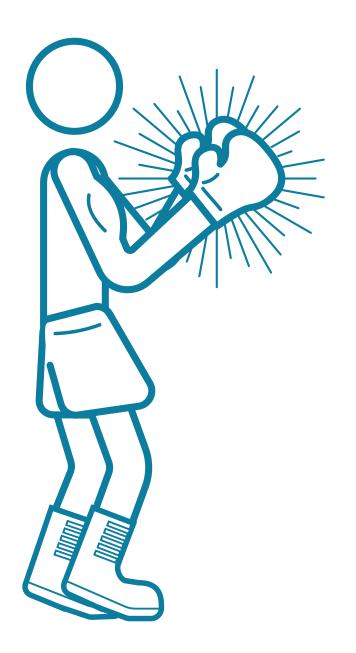
Silence all electronic devices.

Lock/block doors, close blinds, and turn off lights.

Don't hide in groups. Spread out along walls or hide separately.

Try to communicate with police silently. Use text message or social media to tag your location or put a sign in a window.

Stay in place until authorities say it is safe.



#### **After**

Keep hands visible and empty

Know that law enforcement's first task is to end the incident

They may have to pass injured along the way

#### Officers will be armed

Officers may use guns, tasers or tear gas to control the situation

#### Follow law enforcement instructions

Evacuate in the direction they come from unless otherwise instructed

#### Take care of yourself first

Then you may be able to help others who are injured

Consider seeking professional help for you and other household members to cope with the long-term effects of the trauma

#### FIGHT as an Absolute Last Resort!

Commit to your actions and act as aggressively as possible against the shooter.

Recruit others to ambush the shooter with makeshift weapons like chairs, fire extinguishers, scissors, books, etc.

Be prepared to cause severe or lethal injury to the shooter.

Throw items and improvise weapons to distract and disarm the shooter



# GENERAL SAFETY CONCERNS

#### Some general safety concerns include:

Robbery, assault, trespassing, property damage, and more. You may not be able to anticipate these dangerous situations, but you can take steps to help prevent them and respond safely.



#### LEVEL 1

Perception of the elements in the environment.



#### LEVEL 2

Comprehension of the current situation.

#### **Prevention**

#### PREVENTING AN EMERGENCY

#### Stay alert

Observe what is going on around you; avoid distractions like texting, using headphones, etc.

#### See something, say something

Please report any suspicious activities to the appropriate authorities

#### Make an exit plan

Observe every new space you enter and identify exits and places you could seek safety in an emergency

#### Learn lifesaving skills

Take free self-defense or first aid classes in your community

# PRACTICING SITUATIONAL AWARENESS

Situational awareness is when you are aware of what is going on around you. With this heightened awareness, we are better able to anticipate unsafe situations and respond quickly.



Projection of the future events.

#### **Responding to an Unsafe Situation**

#### Run to safety

Try to escape or evacuate quickly from unsafe situations

#### Cover and hide

If you are not able to evacuate, find a place to hide and keep quiet

#### Defend, disrupt, fight

Engaging with an attacker should be the last resort! If you must engage, be aggressive and commit to your actions

#### Call for help

When you are safe, call for help

#### Check on your mental wellness

Consider seeking help for you to cope with the trauma



## BUILD A SOCIAL NETWORK

The most important way to prepare for an emergency is to build a social network! Introduce yourself to people who live near you. Ask questions to get to know them better.

Talk with your neighbor about ways you can check on each other during an emergency. It might be helpful to let someone you trust know if you are going to be out of town for a while. Depending on the emergency, neighbors will have to rely on one another before responders are able to get to the scene.

Identify vulnerable neighbors who might need assistance after a disaster.

This might include neighbors with disabilities, the elderly, those who live alone, pet owners and those with assistance or support animals, parents or guardians of small children, etc. Talk with your neighbors and offer your support. Make sure you ask before giving help.

Name	What are their needs?
Phone	
Name	What are their needs?
Phone	
Name	What are their needs?
Phone	
Name	What are their needs?
Phone	

# **CREATE A PERSONAL SUPPORT TEAM**

Name

Identify three or more individuals who will make up your personal support team. Talk to them about hold plan, share mation, and pro information tha gency. Make su can trust with o

#### This could include:

make up your personal support team. Talk				
to them about every aspect of your house- hold plan, share important contact infor-		Family Relatives	Personal care attendant	
•	mation, and provide them with any other information that would be useful in an emer-		Coworkers	
gency. Make sure these are individuals you can trust with confidential information.		Neighbors	People from your place of worship	
Name	Phone		How you know them	
Name	Phone		How you know them	
Name	Phone		How you know them	
Where are some places your time in the commo	•	of employme	clude places of worship, places ent, school, community organiza- ch you are a member, and more.	
1				
2				
3				
Who are some individuing and/or community reach out to?	•			
Name	Phone		How you know tham	
Ivallie	THORE		How you know them	

Phone

How you know them

# **GET CONNECTED**

There are many ways you can get connected with your local community. This can include going to planned events in your building, getting involved in a local organization, or volunteering your time.

Here are some local training opportunities and other resources:

## **RESOURCES**

# **OR Volunteer Organizations Active** in Disaster

ORVOAD has pulled together faith-based and non-governmental organizations active in disaster to help rebuild and restore Oregon communities.

#### **WEBSITE**

https://www.orvoad.org/

#### **American Red Cross**

Take preparedness and safety classes with the American Red Cross local Oregon Trail Chapter.

#### WEBSITE

http://www.redcross.org/local/oregon

#### **PHONE**

503-284-1234

# **Basic Earthquake Emergency Communication Nodes**

Become a BEECN volunteer. BEECNs are a place to get information and request emergency assistance when phones aren't working.

#### WEBSITE

https://www.portlandoregon.gov/pbem/77227

#### **Neighborhood Emergency Team**

Join the City of Portland's Neighborhood Emergency Team If you cannot join the team, you can get in contact with your area NET team leader.

#### WEBSITE

http://www.portlandoregon.gov/pbem/31667

#### **PHONE**

503-823-4421

#### **Neighbors Together**

Become a member of your area Neighbors Together.

#### **WEBSITE**

http://www.portlandoregon.gov/oni/62587

#### PHONE

503-823-4064

#### **Volunteer Center Network of Oregon**

Contact the Volunteer Center Network of Oregon to find out how to help in times of need.

#### WEBSITE

http://www.oregonvolunteers.org/

#### PHONE

503-725-5903

### **GET INFORMED**

Cut down on panic and fear after an emergency happens by planning ahead. Please review the information below for some local resources.

### **RESOURCES**

#### **AM/FM Radio**

If you're in the Portland region you can tune into 91.5 KOPB-FM or 101.1 KXL-FM for information about local news and events.

#### **WEBSITE**

#### 91.5 KOPB:

https://www.opb.org

#### 101.1 KXL:

https://www.kxl.com

# **Basic Earthquake Emergency Communication Nodes**

Get to know the location of BEECN sites near your work and home. BEECNs are a place to get information and request emergency assistance when phones aren't working.

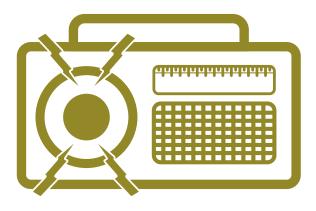
#### WEBSITE

https://www.portland.gov/pbem/about-beecn

#### **PublicAlerts**

Sign up for PublicAlerts to receive emergency alerts from your area.

This information is only used in emergencies! You can also go directly to the Current Alerts page to get live updates and info about ways to get involved.





#### **WEBSITE**

#### **Public Alerts:**

https://www.publicalerts.org/

#### **Current Alerts:**

https://www.publicalerts.org/current-alerts

# PublicAlerts — Additional Needs Registry

This registry is for individuals in Portland who may need special assistance in a disaster. Instructions: When you sign up with PublicAlerts, it will ask if you will have additional needs in a disaster. If you check "yes", it will automatically take you to the Additional Needs Registry.

This information is only used in emergencies!

#### **WEBSITE**

https://www.publicalerts.org/signup/

# PUBLIC ALERTS AND NEWS UPDATES

Stay informed about natural and human-caused hazards, changing conditions and events in the Portland area, Oregon, or on a national level.

### **RESOURCES**

#### **Public Alerts**

#### **WEBSITE**

https://www.publicalerts.org/

#### **National Weather Service**

#### — Portland

#### WEBSITE

https://www.weather.gov/pqr/

#### **NOAA** Weather Radio

#### WEBSITE

https://www.weather.gov/nwr/

#### **Northwest River Forecast Center**

#### WEBSITE

https://www.nwrfc.noaa.gov/rfc/

#### **NWCC Fire Map**

#### WEBSITE

https://gacc.nifc.gov/nwcc/information/fire-map.aspx

#### **ODOT TripCheck**

#### **WEBSITE**

https://www.tripcheck.com/

#### Safer Air Oregon

#### **WEBSITE**

https://public.govdelivery.com/accounts/ORD-EQ/subscriber/new?

#### **USGS Cascades**

#### **Volcano Observatory**

#### WEBSITE

https://volcanoes.usgs.gov/observatories/cvo/

#### **USGS Earthquake**

**Notification Service** 

#### WEBSITE

https://earthquake.usgs.gov/ens/

# SMARTPHONE APPLICATIONS

Downloading these applications can serve as an easy way to stay informed and get important information during an emergency.

### **APPLICATIONS**

#### **American Red Cross**

#### **WEBSITE**

https://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html

#### FEMA

#### **WEBSITE**

Download app by text messaging: https://www.fema.gov/mobile-app

#### Apple device:

Text APPLE to 43362 (4FEMA)

#### Android device:

Text ANDROID to 43362 (4FEMA)

#### **FloodWatch**

#### WEBSITE

https://apps.apple.com/us/app/floodwatch/id386505889

#### **PDX Reporter Online**

#### WEBSITE

https://www.weather.gov/nwr/

#### **Portland Incident Map and Alert**

#### WEBSITE

https://apps.apple.com/us/app/portland-incident-map-alerts/id1277347911

#### **PulsePoint Respond and AED**

#### **WEBSITE**

https://www.pulsepoint.org/download/

#### Quakewatch

#### WEBSITE

https://apps.apple.com/us/app/quakewatch/id314600768

#### **NVS Tsunami Evacuation**

#### WEBSITE

https://nvs.nanoos.org/TsunamiEvac

# ORGANIZE A COMMUNICATION PLAN

Emergencies can strike at any time. It is important to create a communication plan so you know who to contact in an emergency. Ask yourself these questions:

What should I do if I am separated from someone in my household?

Who should I let know I'm OK?

Who should I contact if I am in need of assistance?

Collect the contact information below and share it with your support team. Make sure everyone in your household has a copy of this information, just in case you are separated. You can keep a printed copy and a digital copy on a phone or computer.

In the event of a disaster, try to text friends and family instead of calling them. Texts often have an easier time getting through than calls because phone lines will be overwhelmed.

Since you will be collecting personal information about yourself and/or other household members, it is important to take precautions to keep this information safe. Learn more about ways to protect against identity theft here:

https://www.portlandoregon.gov/police/41856



Name		
Address		
Addiess		
DI		
Phone		
APT#		

#### **Household Members Contact Information**

Name	Phone	Email
Name	Phone	Email
Name	Phone	Email

#### **Personal Emergency Contacts**

Try choosing a friend or family member outside of your immediate area (in another city or state) to be your emergency contact. Make sure you talk with them about your plan. In an emergency, you should be able to reach out to them and let them know you are safe. Try texting before calling, just in case phone lines are down.



Name	Phone	Email
Name	Phone	Email
Name	Phone	Email
Medical Care P	roviders	
Name	Phone	Email
Name	Phone	Email
Name	Phone	Email
<b>Additional Medi</b> Examples: vision, den		
Name	Specialty	Phone
Name	Specialty	Phone
School/Daycare	Information	
Name	Phone	Address
Name	Phone	Address

#### **Personal Care Attendant**

Make sure you include your personal care attendant in your emergency preparedness plan. Discuss back up plans if they are unable to reach you.

Name	Phone		Email	
Name	Phone		Email	
Name	Phone		Email	
t(s)/Assistance and	Support An	imal Inforr	nation	
Name	Туре	Color	Weight	Registration #
Name	Туре	Color	Weight	Registration #
Name	Туре	Color	Weight	Registration #
Name	Phone		Addres	ss
Name	Phone		Addres	SS
Name	Phone		Addres	SS
orkplace Information	ı			
Place of Employment	Phone		Addres	SS
Place of Employment	Phone		Addres	ss
Place of Employment	Phone		Addres	SS

#### **Banking Information**

	_	
Bank	Account Number	Routing Number
Bank	Account Number	Routing Number
		<u> </u>
D I	A I NI I	De Car Northern
Bank	Account Number	Routing Number

#### **Insurance Information**

Keep track of your insurance policies. This could include insurance policies for health, renters, pet, car, and more.

Туре	Provider	Policy Number	Contact Info
Туре	Provider	Policy Number	Contact Info
Туре	Provider	Policy Number	Contact Info

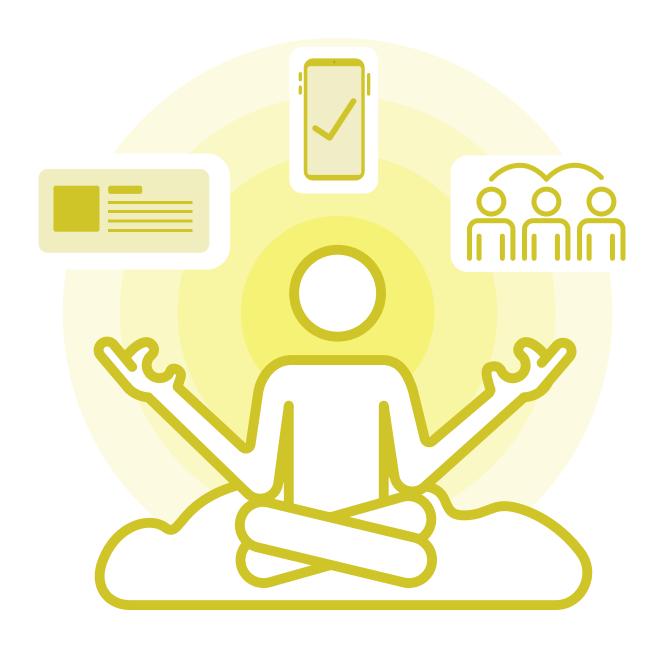
# What is the Best Way to Communicate with You?

Are you deaf, hard of hearing, or have cognitive or intellectual disabilities?

Do you require hearing equipment or other means of communication?

Describe the best ways to communicate with you.

Tips for people who may need different ways of communicating with any responders: It might be helpful to keep writing materials, pre written messages, or other communication options on you or in your emergency kit. Examples of pre written messages can include, "I use American Sign Language", "If you make announcements, I need them written down", or "I forget easily; please write information down for me."



#### Safe and Well

After a disaster strikes, you can always let your friends, family, peers, and neighbors know you are okay by registering at the "Safe and Well" website:

https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html

or by texting or calling 1-800-733-2767 for the American Red Cross. You can also update your status on social media accounts, like Facebook. If a disaster is big enough, there are reunification tools like the Facebook Safety Check online:

https://www.facebook.com/about/safetycheck/

### **EMERGENCY CONTACTS**

Be prepared with accurate emergency contact information. If there are any other contacts you would like to have on hand for emergencies, please fill them out below.

#### WHEN TO CALL 9-1-1

Call 9-1-1 in an emergency, life threatening situation. This includes reporting a fire, crime, fight or assault, or an emergency medical situation. During a major disaster, 9-1-1 may be flooded with calls.

Here are some ways to prepare to talk to a 9-1-1 operator during an emergency:



Be ready to answer any type of questions from 9-1-1 operators



Stay on the line until the operator hangs up



#### Texting 9-1-1

If you are unable to call, another option is to text 9-1-1. The purpose of texting 9-1-1 is to help individuals that may not be able to speak because of an emergency, such as a home invasion or abusive partner. It is also helpful for individuals who are deaf, hard of hearing, or have limited speech capabilities.

#### Important Non-Emergency Contacts

You can call non-emergency contacts 24 hours a day for non-emergency help. Using these contacts keeps 9-1-1 available for true emergencies. Examples of times you should call a non-emergency contact:

Your house or car was broken into overnight.

A runaway child has returned home.

You need to add additional information to the burglary report you made last week.

Someone stole your bike while you were at work.

# POLICE AND FIRE (NON-EMERGENCY)

The non-emergency phone number for all police and fire districts in Multnomah County is (503) 823-3333.

### RESOURCES

#### **Multnomah County Sheriff**

#### **PHONE**

(503) 823-3333

#### **WEBSITE**

https://www.mcso.us/site/

#### **Portland Police**

#### **PHONE**

(503) 823-3333

#### **Report Online:**

https://www.portlandoregon.gov/police/cor/

#### **WEBSITE**

https://www.portlandoregon.gov/police/29708

#### **City of Gresham Police**

#### **PHONE**

(503) 618-2318

#### WEBSITE

https://greshamoregon.gov/Police-Department/

#### **Portland Fire and Rescue**

#### PHONE

#### **General Information:**

(503) 823-3700

#### **Arson Tip Line:**

(503) 823-4636

#### **WEBSITE**

https://www.portlandoregon.gov/ire/25923

#### **Gresham Fire & Emergency**

Services

#### PHONE

#### **General Information:**

(503) 618-2355

#### **WEBSITE**

https://greshamoregon.gov/Fire-and-

Emergency-Services/

# OTHER COMMUNITY CONTACTS

### **RESOURCES**

#### 2-1-1 Info

For any questions about community resources.

#### **PHONE**

2-1-1

#### **WEBSITE**

https://www.211info.org/

# The City of Portland, Community and Civic Life

You can also visit the City of Portland's webpage for Community and Civic Life to find other frequently requested phone numbers.

#### WEBSITE

https://www.portlandoregon.gov/civic/25967

# Downtown Portland Clean and Safe District

Cleaning: Cleaning crews provide sidewalk sweeping, graffiti removal, litter and cigarette removal and pressure washing services.

Security: Security responds to disorderly and suspicious behavior, aggressive panhandling, public drinking, suspicion of drug dealing or drug use, TriMet transit, etc.

#### PHONE

(503) 224-7383

#### WEBSITE

https://downtownportland.org/

#### **Narcotics and Organized Crime**

Call this line if you suspect someone is trafficking drugs in your building.

#### **PHONE**

(503) 823-DRUG (3784)

#### **WEBSITE**

https://www.portlandoregon.gov/police/30560

#### **Oregon Poison Center**

Call in case of accidental ingestion of dangerous substances.

#### **PHONE**

1 (800) 222-1222

#### WEBSITE

https://www.ohsu.edu/oregon-poison-center

#### One Point of Contact Campsite Reporting System

Use this system to report issues of illegal camping or related garbage within Portland.

#### WEBSITE

https://www.portlandoregon.gov/toolkit/70039

#### Please use just ONE of the following methods:

- Fill out a Campsite Report Form https://www.portland.gov/ homelessnessimpactreduction/reportcampsite
- 2. Call 503-823-4000 Every day, 7 a.m. to 8 p.m. (excluding federal holidays)
- 3. Email 311@portlandoregon.gov

# UTILITY EMERGENCIES

For buried utility lines, before digging call 8-1-1. Contact the following service providers if you have a utility emergency.

#### **Northwest Natural Gas**

Just remember: Smell. Go. Let us Know. Contact Northwest Natural Gas if you suspect a leak.

#### PHONE

1 (800) 882-3377

#### **WEBSITE**

https://www.nwnatural.com/

#### **Portland General Electric**

If your power goes out, call PGE to report.

#### **PHONE**

#### Portland:

(503) 464-7777

#### **Outside of Portland area:**

(800) 544-1795

#### **WEBSITE**

https://www.portlandgeneral.com/

#### Report an outage:

https://cs.portlandgeneral.com/Report Outage/Index

#### **Pacific Power**

Report an outage or receive an update on a current outage in your area.

#### PHONE

1 (877) 508-5088

#### **WEBSITE**

https://www.pacificpower.net/

#### **Portland Water Bureau**

Reach out to the Portland Water Bureau with emergencies with water and sewer.

#### PHONE

#### **Emergency line:**

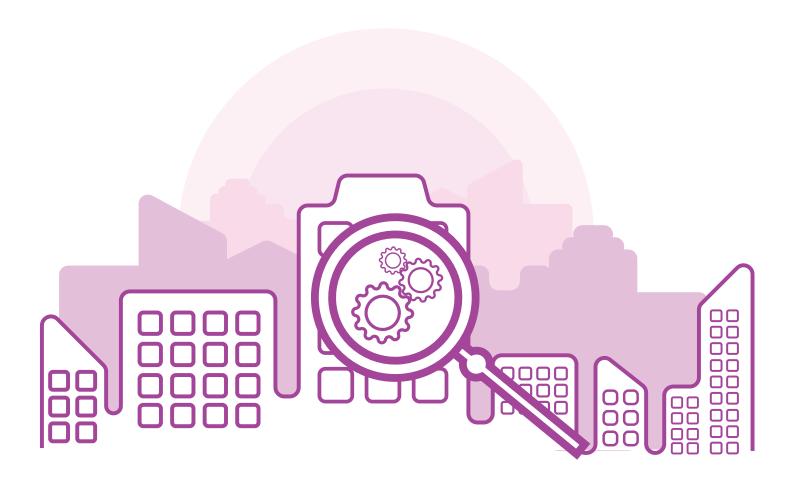
(503) 823-4874

#### WEBSITE

https://www.portlandoregon.gov/water



### **CREATE A HOUSEHOLD PLAN**



#### Why Plan?

To minimize panic and fear.

To reduce risk and minimize potential physical and emotional harm.

To protect property, possessions, and other physical assets.

To protect and support your community during and after an emergency.

#### What is an Emergency?

An emergency is any unplanned event that can:

Cause death or significant injuries to the public.

Shut down lifeline services that we depend on daily.

Cause physical or environmental damages.

<sup>\*&</sup>quot;Disaster" implies a large-scale, natural event.

#### **Personal Ability &**

#### **Needs Assessment**

Before creating a plan for yourself and/or your household, it is important to assess your needs. Ask yourself the following questions and discuss them with your personal support team. These questions from the American Red

Cross might help identify assistance you might need before, during, and after an emergency. The following sections will help you think through these needs.



#### Before answering these questions, ask yourself:

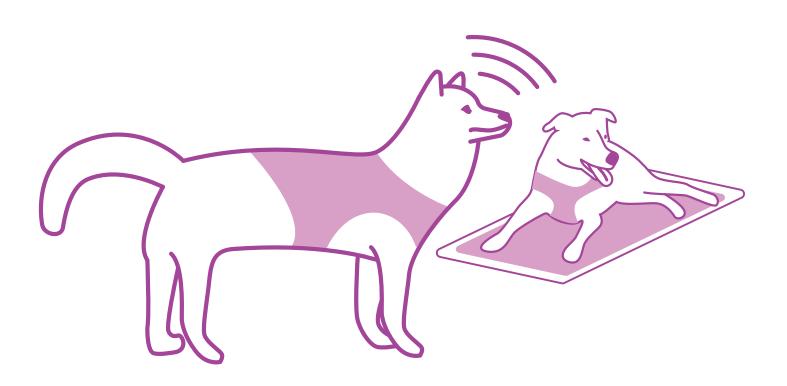
What are my abilities for today? What help will I need during an emergency?

PERSONAL CARE  Do you or anyone in your household need regular assistance with personal care, like bathing and grooming?	WATER SERVICE  What will you do if water service is cut off for several days? What will you do if you are unable to heat water?
☐ Yes ☐ No	
If so, what kind of assistance?	
	PERSONAL CARE EQUIPMENT
De veu use adaptive equipment to	Do you use a shower chair, tub-transfer bench, or other similar equipment?
Do you use adaptive equipment to help you get dressed?	☐ Yes ☐ No
☐ Yes ☐ No	If yes, what kind of equipment?
If so, what kind of equipment?	

ADAPTIVE FEEDING DEVICES	ELECTRIC EQUIPMENT
Do you use any special utensils that allow you to prepare or eat food independently without assistance?	How will you continue to use equipment that runs on electricity — such as dialysis, electrical lifts, power chairs - if there
☐ Yes ☐ No	is a power outage?
If so, what kind of utensils?	
Do you have a safe back up nower	
Do you have a safe back-up power supply and how long will it last?	
Getting A	Iround —
DISASTER DEBRIS	TRANSPORTATION
How will you clean up debris in your home after an emergency? Are there	Do you need a specially equipped vehicle or accessible transportation?
heavier objects near the door that	☐ Yes ☐ No
could make it hard to evacuate quickly?	les live
ERRANDS	
Do you need help to get groceries, medications, and medical supplies?	
Do you need help to get groceries, medications, and medical supplies?   Yes   No	
medications, and medical supplies?	

<b>Evacuatio</b>	n Plan ——
BUILDING EVACUATION  Do you need help to leave your home	Will you be able to evacuate without auditory cues if the power is out?
or office?	☐ Yes ☐ No
」Yes □ No	
BUILDING EXITS	Do emergency alarms have audible
Are there other exits — stairs, windows or ramps - if the elevator is not work-	and visible features (marking escape routes and exits) that will work even if
ng or is not safe to use?	electrical service is disrupted? Ask your property manager if you are unsure about these questions.
GETTING HELP	
How will you get in contact with your support team, or others to assist you when leaving the building?	

If you have hearing aids, would they work if they were to get wet from the emergency sprinklers?   Yes  No	How will you communicate with emergency personnel? Do you usually need an interpreter, hearing aids, or communication device to communicate with others? What will you need to communicate if you don't have access to these things?
ASSISTANCE OR SUPPORT ANIMALS/PETS  Will you be able to care for your animal during and after a disaster? Do you have another caregiver for your animal if you are unable to meet its needs?	Do you have the appropriate records for your service animal? Do you have it somewhere you can grab it if you need to evacuate and go to an emergency public shelter?
☐ Yes ☐ No	Yes No



### **MEDICAL INFORMATION**

It is important to think ahead about essential medications and other medical needs in case of an emergency.

#### This could include:

Prescription medication for household members, including minors, pets, and assistance animals

Non-prescription medications such as pain relievers, anti-diarrhea medication, antacids or laxatives

Other medical supplies and equipment like glasses, contacts and contact solution, hearing aids, canes, walkers, etc.





# Medication

Do you have any medication	that will need to be refilled?	
☐ Yes ☐ No		
-	scription as soon as possible. on medication before you run	out.
Name	Dosage	Pharmacy

_	ealthcare provider if you ncy supply of your prescribed	medication.
Name	Dosage	Pharmacy
Name	Dosage	Pharmacy
Name	Dosage	Pharmacy
Do you need help go	etting your prescription refilled?	
_	ail-order for medications.  your medication is mailed dire	actly to you

#### What other medication do you need?

Think about getting extra over-the-counter medicine (examples: multivitamins and supplements, Tylenol/Ibuprofen, cough medicine, allergy medicine) and other supplies (examples: tissues, cough drops, etc.).

There may be other supplies for your personal needs to keep on hand. This could include:

Eyeglasses, contacts, and extra contact solution

Hearing-aid and extra hearing-aid batteries

Extra wheelchair batteries (or a manual wheelchair if possible)

Oxygen



# > Allergies and Sensitivities

Do you h	nave any allergies or sensitivities?
☐ Yes	□ No
What all	ergies or sensitivities do you have?



# GATHER EMERGENCY PAPERS

Vital records and other important documents should be kept in a safe place that you can easily grab in case of an emergency. Only share the location of these documents with people you trust.

# EMERGENCY PAPER CHECKLIST

Identification card or driver's license	List of prescription medication	Proof of insurance	Bank account information (account numbers, bank information)
Health history information card	☐ Passports	Pictures of household members/animals	Social security cards/numbers
Birth certificates	☐ Marriage certificates	Wills	Deeds
Immunizations records	Inventory of valuable possessions, other household goods	Any professional certificates/licenses	Military discharge papers



These documents should be kept in a safe location!

Think about storing these in a Ziploc bag, waterproof binder or folder, or other sealed envelope. You can keep this in your emergency kit or in a safe place you can grab it easily in an emergency. If possible, you can store a digital copy of these documents on your phone or a computer. You could store these pictures safely on your phone by using a free application.

Where will you store these emergency papers?



### **SHELTER PLAN**

In case conditions are not safe at your home, you may need to plan on finding a safe place to stay. If possible, you should try to shelter outside of the hazard area. This could include staying with family or friends, getting a hotel room, or staying in a mass emergency shelter.

The American Red Cross and other relief agen-cies will open relief shelters in the event of a large scale emergency. They will need to do an assessment of the buildings after the event to make sure it is safe to set up a relief shelter.

Here are some helpful resources to search for emergency shelter/relief shelter locations after a disaster:

### **RESOURCES**

#### **American Red Cross**

Locate the nearest open shelter or find your local American Red Cross. These shelters will be updated after a disaster has occurred. Some of the shelters shown on the map may be operated by partner agencies.

#### WEBSITE

#### **Open shelter:**

https://www.redcross.org/get-help/disasterrelief-and-recovery-services/find-an-openshelter.html

#### **Local Red Cross:**

https://www.redcross.org/find-your-local-chapter.html

#### **Disaster Assistance**

Search for open shelters near you. If your area has been declared for Individual Assistance, you will be able to search for assistance options for you and your household.

Text SHELTER and your ZIP code to 43362. (Example: Shelter 01234)

#### WEBSITE

http://www.disasterassistance.gov/

#### **FEMA:** Disaster Recovery

#### **Center (DRC)**

Use FEMA's DRC Locator to find a Disaster Recovery Center. DRCs are accessible facilities and mobile offices you can visit to learn more and apply for disaster assistance programs.

Text DRC and your ZIP code to 43362 to find a DRC near you. (Example: DRC 01234)

#### WEBSITE

https://egateway.fema.gov/ESF6/DRCLocator

#### **HUD: Housing Assistance**

Use this page to find hotlines you can call or locate other resources near you. This includes food, housing, or other assistance in an emergency. You can also use this HUD Resource Locator.

#### WEBSITE.

#### **Resource Locator:**

https://resources.hud.gov/

#### **HUD: Veteran Assistance**

View this list of all HUD's homeless programs and resources for veterans and veteran service providers. You can also find links to other agencies and organizations.

#### WEBSITE

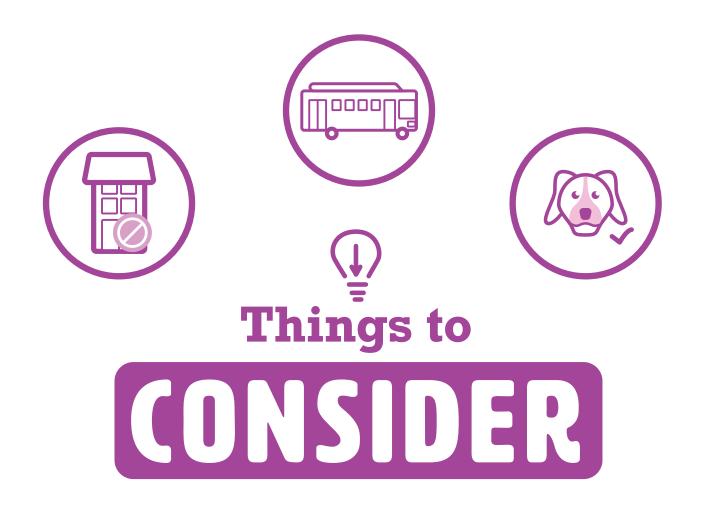
https://www.hudexchange.info/homelessness-assistance/resources-for-homeless-veterans/

#### The Salvation Army

Enter your zip code to find your nearest Salvation Army.

#### WEBSITE

https://www.salvationarmyusa.org/usn/plugins/gdosCenterSearch?start=1



If you cannot return to the building, what is the closest hotel and/or emergency shelter? You might not be able to locate an emergency shelter until after the event has occurred. If you have a pet or assistance/support animal, does this shelter accept animals? Please review the "Pet/Assistance or Support Animal Owners" section for more information.

How do you plan on getting to this meeting place/shelter? Will you require assistance? Please review the "Personal Ability & Needs Assessment" section above in order to answer this question in a bit more detail.

In some cases, you will be directed to "shelter in place", or stay in your home. Identify a safe space in your home. Do you have a space near limited or sealed windows where you can go in severe weather, or other emergencies?

### SHELTERING IN PLACE

In some situations, it can be safer to "shelter in place". This means that you should stay put and avoid going outside.

#### Shelter in place

To "shelter in place" means that you are seeking shelter wherever you are located when a disaster has occurred. Some examples of when you should "shelter in place" include during a natural disaster where the air may be contaminated or there may be debris.

# How do you know if you should shelter in place?

Ask yourself: Are there any immediate dangers? Do I need to leave the building for safety or other reasons? Does the air seem contaminated? Are there fires or other safety hazards in the area? Is it safer to stay inside than try to seek shelter elsewhere?

It is important to listen to the local authorities. They may instruct you on whether or not you should shelter in place.

### HELPFUL TIPS FOR SHELTERING IN PLACE

Local authorities may not have information for you right away

Try to be patient and use local resources to get more information

#### Stay Informed

Watch the news, listen to the radio, or check the Internet for updates and instructions as they become available



Make sure everyone in your household, including pets and support animals, are together and safe

If separated from someone in your household, try texting them to see if they are safe

#### Check if your space is safe

Are the doors locked? Are the windows closed? Is the air conditioner or heating system turned off?

This might be a good time to access your emergency supply kit

Go into an interior room with few windows if possible

In your apartment, this could include a bathroom or personal laundry room

If needed, use what you have on hand to seal gaps (example: windows, doors, or air vents) to create a barrier between you and any contamination

You can use plastic sheeting or duct tape



#### REDUCE HOME HAZARDS

In a disaster, ordinary items in the home can cause injury and damage. Consider taking some steps to make your home a safer place.

# Things to CONSIDER

#### to Reduce Risk

Make sure hallways and common spaces are clean and free of unnecessary clutter

This will make sure there is a clear exit

Place large, heavy objects on lower shelves

This could reduce the risk of larger object falling on top of a household member

Hang pictures and mirrors away from beds
To ensure that objects do not fall on you
while you sleep

# PROTECT YOUR HOME AND PERSONAL POSSESSIONS

It can be devastating to damage or lose valuable or essential personal possessions. There are steps you can take to reduce home hazards and protect your personal possessions against potential disasters.

Use straps or other securing devices to stabilize items

tall cabinets, bookshelves, large appliances (examples: refrigerators, stoves, or washing machines), televisions, mirrors, shelves, etc.

Keep the shut-off switch for oxygen equipment near your bed or chair

So you can get to it quickly and turn it off if there is a fire

#### INVENTORY HOME POSSESSIONS

You can make a record of your valuable possessions in case of loss or damage. Here are some things to consider:

Store inventory in a secure (water and fire safe) location to make sure the document survives a disaster. You can keep this with your other stored emergency papers.

You might want to include photographs of these personal items (examples: jewelry, collectibles, artwork, etc.).

If you use medical equipment, it would be a good idea to take photos and record the make and model numbers for each item.

These are for your own personal records. Only share them with people you trust!

# What are some possessions you would like to include in your inventory?

1	4
2	5
3	6

#### RENTERS INSURANCE

You might want to consider getting renters insurance to cover lost or damaged personal items. It can cost as little as \$5 a month!

#### WHY DO YOU NEED RENTERS IN-SURANCE?

Home Forward's insurance covers damage to the unit, but not to your own personal items. Talk with an insurance agent about getting renters insurance to protect yourself from unnecessary financial loss.



#### MAIL SERVICES

A disaster can impact mail services for a few days to several weeks. This could have a huge impact if you or someone in your household depends on Social Security or other regular benefits. If possible, switching to electronic payments is a simple, easy way to protect yourself financially before disaster strikes. It also reduces the risk of having your check stolen.

The U.S. Department of the Treasury recommends two safer ways to get federal benefits:

# Direct deposit to a checking or savings account

If you get federal benefits you can sign up online (https://godirect.gov/gpw/) or by calling 800-333-1795

# Direct Express prepaid debit card instead of paper checks

You can sign up online (https://godirect.gov/gpw/) or call 877-212-9991

# INDIVIDUALS WITH ADDITIONAL NEEDS

What are some things you might need outside support with before, during, and after an emergency? If you or a household members has additional needs, it is important to plan ahead!



# Communicate with your Personal Support Team

Your team should be made up of three or more people who can help you immediately following a major emergency. See "Create a Personal Support Team" section for more information. Team members should: Be familiar with your daily schedule and routine.

Know how to enter your home to check-in.

Have important information about your needs and how to care for you. This includes how to operate necessary equipment.

#### THINGS TO DISCUSS

The relationship should be mutual. You have a lot to contribute! Learn about each other's needs and how to help each other in an emergency.

Do you notify each other when you are going out of town?

How will these individuals check on you and offer assistance in the event of an emergency?

Are they familiar with your emergency preparedness plan?

Do they know where you keep emergency supplies, medication, and emergency equipment? What supplies will you need to take with you if you need to evacuate?

Are there different ways you can get out of the building? Practice evacuating the building together.

Do they have copies of your emergency documents, evacuation plan, and emergency health information?

How will you contact each other in an emergency? Do you have another way of communicating if your telephones are not working?

#### Do you receive regular services?

If you depend on others to receive home health care, transportation, feeding, bathing, dialysis, etc., make a plan with each service provider. Talk to them about their disaster plans and how to contact them in an emergency. Work with them to identify back-up service providers who could help if they are not available in the case of an emergency.

### INDIVIDUALS WITH PHYSICAL OR COGNITIVE DISABILITIES

Your needs may differ if you or a household member has physical or cognitive disabilities. Here are some things to consider to better prepare for emergencies.



# Medical Equipment

If your equipment requires electricity, talk to your health care provider about how you can prepare for its use during a power outage. Try to keep a charged, backup battery power source.
How will you evacuate with this device?
How will you replace the device if it is lost or destroyed?

#### Resources

Caring Closet is a non-profit that is based out of Vancouver, Washington. They accept medical equipment donations such as: hospital beds, wheelchairs, walkers, bath benches and adult briefs and give them to those in need at no cost.

You can find more information on their website: https://acaringcloset.org/

**Email: INFO@ACARINGCLOSET.ORG** 



#### **Dialysis**

If you are dependent on dialysis or other life-sustaining treatment know the location and availability of more than one facility.



#### Communication

Make sure your emergency information says the best way to communicate with you. This could include cards with phrases or pictures, writing instructions on a piece of paper, etc.

# Tips for People Who are Deaf or Hard of Hearing

Here are some helpful supplies that might make receiving information and communicating with other easier in an emergency:

A portable radio with text display and a flashing alert

Extra hearing-aid batteries

Pen and paper

# Tips for People Who are Blind or Visually Impaired

You could record yourself reading specific instructions on ways you need assistance using your phone or other device, for those who may not read Braille or know sign language.



#### **Medical ID**

You can wear a medical alert bracelet or keep a medical ID card with you, to give responders a better idea of what is going on and the best ways to help.

If you use an augmentative communications device or other assistive technologies, how will you communicate with others if your equipment is not working?

Keep a Braille or deaf-blind communications device as a part of your emergency supply kit.

# Tips for People with Speech Disability

If you use an augmentative communications device or other assistive technologies, see "Things to Consider" section above to plan how to evacuate with that device and what to do if it isn't working.

Alternative ways of communicating could include (laminated) cards with phrases or pictures, keeping a pen and paper on hand, etc.

# Tips for People with a Mobility Disability

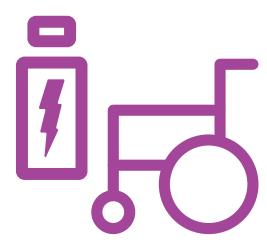
If you use a power wheelchair, it would be a good idea to have a lightweight manual chair for backup in an emergency.

Show your personal support team members how to operate your wheelchair.

Consider buying an extra battery for a power wheelchair or other battery-operated medical devices. Keep batteries charged.

Consider keeping an extra mobility device (example: cane or walker).

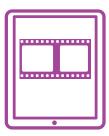
Even if you have to evacuate without your wheelchair, consider taking the seat cushion if you generally need it to protect your skin or maintain balance.



#### Tips for Individuals Who May Need Behavioral Support

An emergency situation can be especially hard for individuals who may have difficulty in unfamiliar or chaotic environments. Plan ahead for children with disabilities and household members who may have post-traumatic stress disorder (PTSD).

#### Helpful emergency supplies might include:



Handheld electronic devices with downloaded movies and games



Headphones to decrease any visual stimulation



Comfort snacks



Toys

#### **Tips for Individuals with Diabetes**

Here are some helpful supplies to consider making accessible in case of an emergency:

Emergency supply of insulin or other medications taken by mouth or injection for diabetes

Blood glucose testing supplies

Gel packs or other cooling devices you can use to keep your insulin cold if there is a power outage

Snacks to treat a hypoglycemic reaction (example: glucose tabs/gel, juice, soda, sugar packets, honey, hard candy, etc.)

# EMERGENCY EVACUATIONS

In case of a fire, power outage, or any other emergency, do NOT use the elevator. Stay in place if possible. If evacuating the building is necessary, identify another safe exit route. If you have mobility limitations or other physical or sensory disabilities, make sure that you communicate your needs with your support team to figure out alternative ways to exit the building.





How will you evacuate the building in case of an emergency if the elevator is not working? Have you identified other routes to exit the building safely?

Can you identify a neighbor who might be able to provide assistance? Would they be able to help you evacuate or bring you supplies?

# IN ALL EMERGENCIES, AFTER AN EVACUATION HAS BEEN ORDERED

People with disabilities will be given high priority in emergency evacuation situations

Only assist with a rescue evacuation if you have proper training

Check on people who may need additional needs during an evacuation

Always ask someone with a disability if they need help BEFORE providing assistance

Call 9-1-1, only if the situation is life threatening

#### BLIND/VISUALLY IMPAIRED

Tell the person what is going on and offer to guide them

Do not grasp a person's arm or try to move them without asking for consent to help

Make sure canes and other mobility aids are not left behind

Use verbal instructions to guide them on the safest route

Examples include estimated distances, directional terms, obstacles in their path, and other information

Once you have reached safety, ask if there are any other needs

#### DEAF/HEARING LOSS

It might help to carry a whistle

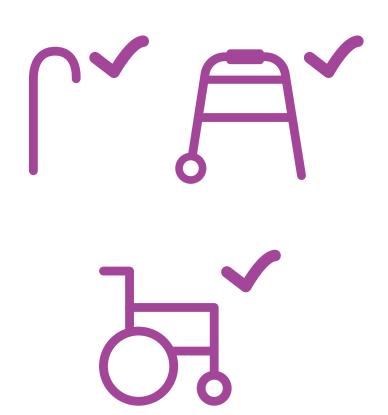
This can be used to attract attention of others if you are in need of care

A flashing light should alert an individual who is deaf or hearing impaired to an evacuation alarm

If an individual who is deaf or hearing impaired does not notice the warning signs, you can try using visual signs to get their attention

Write a note about what is happening and where to go (example: "fire - go out the front door to the parking lot"), turn the room lights on and off to get their attention, and use hand gestures to show them where to go





#### MOBILITY IMPAIRMENTS

Do NOT try to evacuate an individual with mobility impairments unless you are a trained personnel or the situation is life-threatening

You can help clear the exit route of debris, if possible

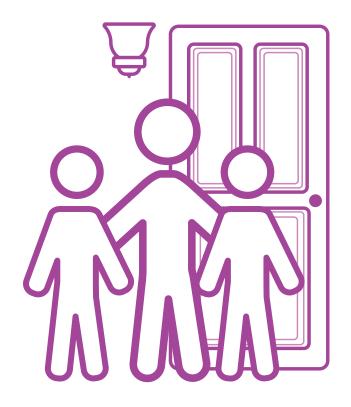
If people with mobility Impairments cannot exit, move to a safer area

Enclosed stairwells, room with the door shut, other areas that are far away from the hazard

Notify emergency responders immediately about any people who are still in the building

Let them know their name and where you think they are located

Bring any canes, crutches, or walkers needed, if possible



# HOUSEHOLDS WITH MINORS

Making a household plan may look different if you are also preparing for minors. This includes planning for their needs and figuring out different ways to communicate with them about preparing for emergencies.

Make sure you are also filling out a Personal Ability and Needs Assessment with all household members, including minors. More copies of this form can be found in the *Appendix*, on page 82.

#### **Communicating with Minors**

Find out the emergency plan for their school/daycare. What location will the school/daycare evacuate to during an emergency?

Talk about this together, so they know what to do if something happens while they are at school.

Child's Name	Evacuation Site (address and contact info)
Child's Name	Evacuation Site (address and contact info)
Child's Name	Evacuation Site (address and contact info)

#### **Emergency Contacts**

How will you get this to your child(ren) in the event of an emergency? What will you do if public transportation is down?

# Please identify an emergency contact for the child(ren).

If you are not able to get to your child, who could pick them up from school in an emergency?

Make sure this is someone you trust, and feel comfortable with watching over your child(ren).

Name	Phone	Email	
Name	Phone	Email	
Name	Phone	Email	ر
CONTACTS  EC John  EC Mel		<u>+</u>	

#### **EC** (Emergency Contacts) in Phone

Create an EC contact in your phone by saving the word "EC" in front of their name (as an Example: EC John, EC mom, etc.). This makes it easy for responders to find your contacts. Try to include as much information as you can in their contact details, including different phone numbers, address, email, and more.

You can also make your own using the information below:

#### Print one card for each household member.

Write the contact information for each household member, such as work, school, and cell phone numbers.

Fold the card so it will fit in a pocket, wallet, or purse.

Make sure to carry the card with you so it is available in the event of a disaster or any other emergency.

#### **Emergency Contact Card**

You can create an Emergency Contact Card for your household members so they know what to do in an emergency if you are separated. The American Red Cross has a template for these Emergency Contact Cards. These cards can also be found in the Appendix on page 94.

https://www.redcross.org/content/dam/redcross/get-help/pdfs/American-Red-Cross-Emergency-Contact-Card.pdf



#### **Mental and Physical Wellness**

Do you have a minor in the household with physical or cognitive disabilities? Refer to the section below for "Individuals with Additional Needs" to create a plan to match their needs.



# PET/ASSISTANCE OR SUPPORT ANIMAL OWNERS

Pets and service/support animals are a very important part of the family. They need a plan too! First start by filling out an animal needs assessment. If you have more than one animal, more copies of this form can be found in the *Appendix*, on page 96.

#### **Animal Needs Assessment** DATE RECEIVED **VACCINES** Rabies What is your animal's name? Canine parvovirus How old is your animal? ☐ Canine distemper ☐ Canine hepatitis What is their current weight? Feline distemper (panleukopenia) Does the animal have an identification chip implanted? ☐ Feline calicivirus No ☐ Yes Feline herpesvirus type I What is their ID number? (rhinotracheitis) Is your animal updated on its vaccinations? OTHER VACCINES DATE RECEIVED ☐ Yes ΠNo Does your animal have any allergies? M Yes No

What allergies do they have?		Does your animal take any medication?		
		Yes I	No -	
Medication	Dosage		Reason for use	
Medication	Dosage		Reason for use	
Medication	Dosage		Reason for use	
What type and brand of food If possible, try storing some e				
What is your animal NOT allo	wed to have (exampl	e: food, toys, tr	eats, etc.)?	
	aggression, are they	_	know about your animal (exam- noises, do they try to run away,	
Plan Ahead				
How will you transport your pevacuate the building?	et if you need to			
This could include keeping a				
an animal carrier that you are move on your own. If you are	not able to trans-			
port you animal(s) on your ow				

Identify friends, family, or neighbors who could help take care of your pet/assistance animal during an emergency. Shelters may not be able to accommodate your animals. Consider becoming friends with other pet owners in your building.

Name	Phone	Email
Name	Phone	Email
Name	Phone	Email

Make a list of boarding facilities and veterinarians who could shelter your animal(s) in an emergency.

Stay informed to find out which emergency shelters allow pets. Some emergency shelters might only allow service animals.

#### **GO PET FRIENDLY**

Find pet friendly hotels:

http://www.gopetfriendly.com/

Name of facility	Address	Phone
Name of facility	Address	Phone
Name of facility	Address	Phone

## What should you do if you must leave an animal behind?

Let responders know if you had to leave an animal behind

If you have time, leave a large container of water and food

Do NOT tie your pet up inside

## OREGON PET SHELTERS AND ANIMAL RESCUE

For Oregon Pet Shelters and Animal Rescue information go to:

https://www.oregonhumane.org/services/

## **MORE RESOURCES**

#### **ASPCA**

Disaster Preparedness

#### **WEBSITE**

https://www.aspca.org/pet-care/generalpet-care/disaster-preparedness

#### **FEMA**

Preparing your Pets Makes Sense

#### WEBSITE

https://www.fema.gov/fact-sheet/are-youpetpared-disasters

#### **Humane Society**

Pet Disaster Preparedness

#### **WEBSITE**

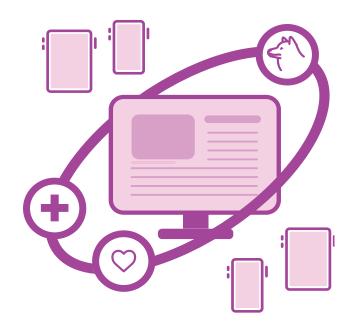
https://www.humanesociety.org/resources/ pet-disaster-preparedness

#### Ready

Pets and Animals

#### **WEBSITE**

https://www.ready.gov/pets



#### **American Red Cross**

Pet Disaster Preparedness

#### WEBSITE

https://www.redcross.org/get-help/how-toprepare-for-emergencies/pet-disasterpreparedness.html

## COLLECT EMERGENCY SUPPLIES

What you have on hand when a disaster strikes can make a huge difference for your comfort and safety. You may be left without basic services like electricity, gas, water, and internet for several days. We acknowledge that collecting extra supplies for an emergency might not be realistic for you and/or your household. Building an emergency kit can be expensive and seem like a huge task. We want to provide you with helpful tips and resources to make this process easier to manage and more realistic when planning on a budget.



#### Planning on a Budget

What supplies do you already have that might be useful during an emergency? This could include canned goods, medical supplies, and more.

#### **Priority Items**

The list below are some recommended supplies you can get for low to no cost to better prepare yourself for an emergency. You can find many of these items at your local Dollar Store or grocery store. Copies of this supply list can be found in the *Appendix*, on page 102.



0	Other items to co	nsider				١
	Flashlight and extra batteries		<del></del>	☐ Battery-operated radio	Can opener	

#### **More Information**

#### FOOD

Choose foods that have a long shelf life. Non-perishable food items that would be good in a disaster include:

$\cap$	Grano	la	bars
1	Ulalio	ıa	vai.

		, .	
(ara	aın:	s/rı	ce

- Ready to eat canned foods (example: fruits, vegetables, beans, etc.)
- Peanut butter
- ☐ Dried fruit
- Candy

#### WATER

It is recommended to include one gallon of water per person per day for drinking and sanitation. Don't forget your animals need water too!



You do not have to stock up on this food all at once. Start picking up extra supplies each time you go to the grocery.

Reach out to your Resident and Community Service Coordinator for some other food assistance programs.

#### **LOCATOR**

Use this locator to find Oregon Food Banks near you:

https://foodfinder.oregonfoodbank.org/

#### **Medication and Medical Supplies**

This includes prescribed medication, non-prescribed medication (example: allergy or pain meds), and other medical supplies (example: tissues, contacts solution, etc.).

The U.S. Department of Health and Human Services' online tool helps people locate and access their electronic health records from a variety of sources.

#### **Emergency Papers**

You can store your emergency papers (see "Gather Emergency Papers" section) in a safe, dry containers. Make sure they are easy to grab in an emergency.

You can find free apps on your mobile phone to safely store digital copies and photos of these important documents.

### FIRST AID+ SUPPLIES

Your makeshift first aid kit \_\_\_\_\_\_could include the following:











☐ Band aids

Neosporin

☐ Hydrogen peroxide

☐ Sanitation wipes

☐ Eye drops











☐ Disposable gloves

☐ Face covering

Tweezers

Scissors

You can find these items at the

□ Tape

\*

Dollar Store and keep them together in a zip lock bag

# SUPPLIES CHECKLIST

**SANITATION & PERSONAL HYGIENE** 

We often forget to plan for proper sanitation and personal hygiene in an emergency. It is important to keep you, your loved ones, and the environment safe and healthy.

#### Personal hygiene supplies:

☐ Hand Soap	Toothpaste
-------------	------------

_		_
	Mouthwash	☐ Toilet Pape

Menstrual
Products

#### **Household Sanitation Supplies:**

☐ Tr	ash Bags		Sponges
------	----------	--	---------

☐ Dish Soap	☐ Rags
-------------	--------

Multi-Purpose
Cleaners

## Where will I go to the Bathroom in the Event of a Large-Scale Disaster?

PHLUSH (Public Hygiene Lets Us Stay Human) is a volunteer-based advocacy group based in Portland. They have started the "Twin-Bucket Emergency Toilet" initiative.

#### **TO LEARN MORE VISIT**

https://www.phlush.org/wp-content/uploads/2014/03/Twin-Bucket-Leaflet-in-pdf.pdf

#### Some Helpful Tips:



#### COLLECT TWO BUCKETS

You can get free buckets from MetroPaint (https://www.oregonmetro.gov/tools-living/healthy-home/metropaint) at 4825 N. Basin Ave, Portland, OR 97217, call 503-289-0047



### PLACE A PLASTIC BAG IN THE BUCKET FOR FECES

It takes 2-3 weeks for 3 people to fill the bucket with feces and toilet paper; after the bag is full it is important to dispose of this waste properly

#### **Extra Clothes and Blankets**

Having extra clothes, under garments, and blankets would be useful if you must find shelter or if you are dealing with extreme cold weather. You can pick out a few clothing items you already have to put in your emergency kit. Make sure that these clothes can layer, for use in all weather.

#### SUPPLIES FOR SMALL CHILDREN

Extra cans of baby food or formula

Diapers and other hygiene products

Games and other activities



### TRY NOT TO MIX THE URINE AND FECES

Label the two buckets separately, one for "poop" and one for "pee"



URINE CAN BE SAFELY DUMPED IN A GRASSY SPACE OUTDOORS OR IN A FUNCTIONING STREET DRAIN

#### **Can Opener**

It would be helpful to have a portable can opener if you plan on using canned foods during an emergency.

#### **Portable Charger**

Being able to charge your phone will be helpful to connect to your emergency contacts and receive local updates.

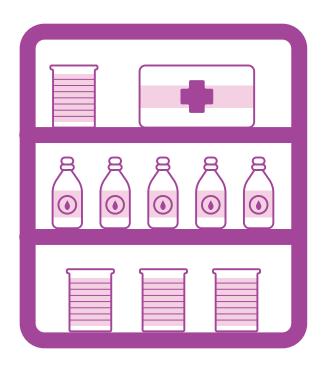
#### SUPPLIES FOR PETS/ASSISTANCE AND SUPPORT ANIMALS

#### Extra animal food

If you cannot afford to buy extra food, try to replace food before they run out just in case

ID and important documents

Keep a collar, leash, and or carrier handy



## MAINTAINING YOUR SUPPLIES

Make sure you are properly maintaining these supplies so they are ready to use in an emergency. If you have organized your supplies into a "kit", look through it every year or so to make sure everything is still in good condition.

#### Follow these steps

Keep canned foods in a cool, dry place

Do not eat canned good if the can is bulging out or cracked

Store bottled water sealed in a cool, dark place

Recommended life of bottled water is 2 yrs

Replace expired items as needed

Re-assess your needs every year and update your "kit"

#### **Storage Options**

Since we cannot plan where you will be when an emergency occurs, it would be good to prepare supplies in areas you spend the most of your time. This could include your home, workplace, or car.

#### HOME

You can keep your supplies in a designated place around your house. They should be easily accessible in case you have to leave your home quickly. Make sure all family members know where these supplies can be found.

Some of places to store a "kit" in your apartment could include

A closet

Near the front door

Under the sink

Under the bed

Storage unit outside of the apartment

In an empty suitcase, backpack, or in a laundry basket

Behind the couch

In unit's laundry area (not communal laundry areas)

Get creative!

#### WORKPLACE

Be prepared to shelter at work in case of emergency. If you have a designated work space, you could keep some emergency supplies there. This could include food, water, non-prescribed medication, walking shoes, a change of clothes, and more.

#### CAR

In case you are stranded, keep some essential emergency supplies in your car.

## Additional emergency supplies you might want to keep in your car include:

Water

Jumper cables

An ice scraper

Car phone charger

Blanket or towels

### **MORE RESOURCES**

#### **American Red Cross**

Survival Kit Supplies

#### WEBSITE

https://www.redcross.org/get-help/how-to-prepare-for-emergencies/survival-kit-supplies.html

#### **Multnomah County**

Disaster Supply Kit

#### WEBSITE

https://multco.us/em/gather-suppliescustomize-your-kit

#### Ready.gov

Build an emergency kit

#### WEBSITE

https://www.ready.gov/kit

## Regional Water Providers Consortium

**Emergency Water Preparedness** 

#### WEBSITE

https://www.regionalh2o.org/emergency-preparedness

## How to Store Your Own Emergency Supply of Water

#### WEBSITE

https://www.regionalh2o.org/emergencypreparedness/emergency-preparedness-howvideos

## Building a Basic Emergency Preparedness Kit on a Budget

#### WEBSITE

https://www.oregon.gov/oha/ph/preparedness/ prepare/pages/buildakitvideo.aspx

### **APPENDIX**

#### **Personal Ability & Needs Assessment**

Please complete a personal ability and needs assessment for all household members.



#### Before answering these questions, ask yourself:

What are my abilities for today? What help will I need during an emergency?

WATER SERVICE  What will you do if water service is cut off for several days? What will you do if you are unable to heat water?
PERSONAL CARE EQUIPMENT
Do you use a shower chair, tub-transfer bench, or other similar equipment?
☐ Yes ☐ No
If yes, what kind of equipment?

ADAPTIVE FEEDING DEVICES	ELECTRIC EQUIPMENT
Do you use any special utensils that allow you to prepare or eat food independently without assistance?	How will you continue to use equipmen that runs on electricity — such as dialysis, electrical lifts, power chairs - if there
☐ Yes ☐ No	is a power outage?
If so, what kind of utensils?	
Do you have a safe back-up power supply and how long will it last?	
Getting A	
DISASTER DEBRIS  How will you clean up debris in your	TRANSPORTATION  Do you need a specially equipped
unit after an emergency? Are there	vehicle or accessible transportation?
heavier objects near the door that could make it hard to evacuate quickly?	☐ Yes ☐ No
	Tes Ino
	——————————————————————————————————————
ERRANDS	es ino
ERRANDS  Do you need help to get groceries, medications, and medical supplies?	Tes INO
Do you need help to get groceries,	Tes INO
Do you need help to get groceries, medications, and medical supplies?	res into

Evacuatio	n Plan ——
BUILDING EVACUATION  Do you need help to leave your home	Will you be able to evacuate without auditory cues if the power is out?
or office?	☐ Yes ☐ No
BUILDING EXITS  Are there other exits — stairs, windows or ramps - if the elevator is not working or is not safe to use?	Do emergency alarms have audible and visible features (marking escape routes and exits) that will work even if electrical service is disrupted? Ask your property manager if you are unsure about these questions.
GETTING HELP  How will you get in contact with your support team, or others to assist you when leaving the building?	

If you have hearing aids, would they	How will you communicate with emer-
work if they were to get wet from the emergency sprinklers?	gency personnel? Do you usually need an interpreter, hearing aids, or communi-
☐ Yes ☐ No	cation device to communicate with others? What will you need to communicate if you don't have access to these things?
ASSISTANCE OR SUPPORT	
ANIMALS/PETS	Do you have the appropriate licenses
Will you be able to care for your animal during and after a disaster? Do you have another caregiver for your animal if you are unable to meet its needs?	for your service animal? Do you have it somewhere you can grab it if you need to evacuate and go to an emergency public shelter?
☐ Yes ☐ No	☐ Yes ☐ No



#### Before answering these questions, ask yourself:

What are my abilities for today? What help will I need during an emergency?

PERSONAL CARE  Do you or anyone in your household need regular assistance with personal care, like bathing and grooming?	WATER SERVICE  What will you do if water service is cut off for several days? What will you do if you are unable to heat water?
☐ Yes ☐ No	
If so, what kind of assistance?	
	PERSONAL CARE EQUIPMENT
Do you use adaptive equipment to help you get dressed?	Do you use a shower chair, tub-transfer bench, or other similar equipment?
	☐ Yes ☐ No
☐ Yes ☐ No	If yes, what kind of equipment?
If so, what kind of equipment?	

ADAPTIVE FEEDING DEVICES	ELECTRIC EQUIPMENT
Do you use any special utensils that allow you to prepare or eat food independently without assistance?	How will you continue to use equipmen that runs on electricity — such as dialysis, electrical lifts, power chairs - if there
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If so, what kind of utensils?	
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Getting A	
DISASTER DEBRIS  How will you clean up debris in your	TRANSPORTATION  Do you need a specially equipped
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	Tes Ino
	——————————————————————————————————————
ERRANDS	es ino
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Evacuatio	n Plan ——
BUILDING EVACUATION  Do you need help to leave your home	Will you be able to evacuate without auditory cues if the power is out?
or office?  Yes No	☐ Yes ☐ No
BUILDING EXITS  Are there other exits — stairs, windows	Do emergency alarms have audible and visible features (marking escape
or ramps - if the elevator is not work- ing or is not safe to use?	routes and exits) that will work even if electrical service is disrupted? Ask your property manager if you are unsure about these questions.
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How will you get in contact with your support team, or others to assist you when leaving the building?	

If you have hearing aids, would they work if they were to get wet from the emergency sprinklers?	How will you communicate with emergency personnel? Do you usually need an interpreter, hearing aids, or communi-
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ASSISTANCE OR SUPPORT ANIMALS/PETS	
Will you be able to care for your animal during and after a disaster? Do you have another caregiver for your animal if you are unable to meet its needs?	Do you have the appropriate licenses for your service animal? Do you have it somewhere you can grab it if you need to evacuate and go to an emergency public shelter?
☐ Yes ☐ No	☐ Yes ☐ No

### **APPENDIX**

#### **Personal Ability & Needs Assessment**

Please complete a personal ability and needs assessment for all household members.



#### Before answering these questions, ask yourself:

What are my abilities for today? What help will I need during an emergency?

PERSONAL CARE  Do you or anyone in your household need regular assistance with personal care, like bathing and grooming?	WATER SERVICE  What will you do if water service is cut off for several days? What will you do if you are unable to heat water?
☐ Yes ☐ No	
If so, what kind of assistance?	
	PERSONAL CARE EQUIPMENT
Do you use adaptive equipment to help you get dressed?	Do you use a shower chair, tub-transfer bench, or other similar equipment?
	☐ Yes ☐ No
☐ Yes ☐ No	If yes, what kind of equipment?
If so, what kind of equipment?	

ADAPTIVE FEEDING DEVICES	ELECTRIC EQUIPMENT
Do you use any special utensils that allow you to prepare or eat food independently without assistance?	How will you continue to use equipment that runs on electricity — such as dialysis, electrical lifts, power chairs - if there
☐ Yes ☐ No	is a power outage?
If so, what kind of utensils?	
Do you have a safe back-up power supply and how long will it last?	
Cotting 7	
Getting A	
DISASTER DEBRIS	TRANSPORTATION
DISASTER DEBRIS  How will you clean up debris in your	TRANSPORTATION  Do you need a specially equipped
DISASTER DEBRIS  How will you clean up debris in your unit after an emergency? Are there heavier objects near the door that	TRANSPORTATION  Do you need a specially equipped vehicle or accessible transportation?
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DISASTER DEBRIS  How will you clean up debris in your unit after an emergency? Are there heavier objects near the door that could make it hard to evacuate quickly?	TRANSPORTATION  Do you need a specially equipped vehicle or accessible transportation?
DISASTER DEBRIS  How will you clean up debris in your unit after an emergency? Are there heavier objects near the door that could make it hard to evacuate quickly?  ERRANDS  Do you need help to get groceries,	TRANSPORTATION  Do you need a specially equipped vehicle or accessible transportation?

Evacuatio	n Plan ——
BUILDING EVACUATION  Do you need help to leave your home	Will you be able to evacuate without auditory cues if the power is out?
or office?  Yes No	☐ Yes ☐ No
BUILDING EXITS  Are there other exits — stairs, windows	Do emergency alarms have audible and visible features (marking escape
or ramps - if the elevator is not work- ing or is not safe to use?	routes and exits) that will work even if electrical service is disrupted? Ask your property manager if you are unsure about these questions.
GETTING HELP	
How will you get in contact with your support team, or others to assist you when leaving the building?	

If you have hearing aids, would they work if they were to get wet from the emergency sprinklers?	How will you communicate with emergency personnel? Do you usually need an interpreter, hearing aids, or communi-
☐ Yes ☐ No	cation device to communicate with others? What will you need to communicate if you don't have access to these things?
ASSISTANCE OR SUPPORT ANIMALS/PETS	
Will you be able to care for your animal during and after a disaster? Do you have another caregiver for your animal if you are unable to meet its needs?	Do you have the appropriate licenses for your service animal? Do you have it somewhere you can grab it if you need to evacuate and go to an emergency public shelter?
☐ Yes ☐ No	☐ Yes ☐ No

# American Red Cross Emergency Contact Cards Get a kit. Make a plan. Be informed.

#### **Directions:**

Print out a card for everyone in your household.

Fill in your emergency contact information.

Carry this card with you to reference in the event of a disaster or other emergency.

	Sp.		
Police: Call 9-1-1 or  Fire Dept.: Call 9-1-1 or Ambulance: Call 9-1-1 or Poison Control Center: 800-222-1222  Health Care Provider:	S	Police: Call 9-1-1 or Fire Dept.: Call 9-1-1 or Fire Dept.: Call 9-1-1 or Police: Call 9-1-1 or Fire Dept.: Call 9-1-1 or Fire Dept.: Roo-222-1222	Important Phone Nos.
Emergency Contact Card  American Red Cross  Name:  Phone:  Home Address:		Emergency Contact Card  Americal Name: Phone: Home Address:	erican Cross
People to Call or Text in  an Emergency  American Red Cross	Fold Here	People to Call or Text in  an Emergency	an
	86		
	Fold Here		
Out-of-Area Contact Person: Phone:		Out-of-Area Contact Person: Phone:	

Visit *redcross.org* for more valuable information about creating an emergency communications plan, putting together an emergency preparedness kit and for any other type of important preparedness information.

	Sp.	
Police: Call 9-1-1 or  Fire Dept.: Call 9-1-1 or  Ambulance: Call 9-1-1 or  Poison Control Center: 800-222-1222  Poison Control Center: 800-222-1222	Å	Police: Call 9-1-1 or  Fire Dept.: Call 9-1-1 or  Ambulance: Call 9-1-1 or  Poison Control Center: 800-222-1222  Health Care Provider:
Emergency Contact Card  America Red Cros  Name:  Phone:  Home Address:	5	Emergency Contact Card  Name: Phone: Home Address:
People to Call or Text in an Emergency  American Red Cross	Fold Here	People to Call or Text in an Emergency  American Red Cross
Out-of-Area Contact Person:	Fold Here	Out-of-Area Contact Person: Phone:
Meeting Place Outside of Neighborhood:		Meeting Place Outside of Neighborhood:

#### **Animal Needs Assessment**

Please complete and Animal Needs Assessment for every pet and/or assistance/support animal. Animal #1

,	Animal Needs Assessment —	VACCINES	DATE RECEIVED
	What is your animal's name?	Rabies	
	How old is your animal?	Canine parvovirus	
	——————————————————————————————————————	Canine distemper	
	What is their current weight?	☐ Canine hepatitis	
	Does the animal have an identification chip implanted?	Feline distemper (panleukopenia)	
	☐ Yes ☐ No	Feline calicivirus	
	What is their ID number?	Feline herpesvirus type I (rhinotracheitis)	
	Is your animal updated on its vaccinations?	OTHER VACCINES	DATE RECEIVED
	Yes No		
	Does your animal have any allergies?  Yes No		
		O	

What allergies do they have?		Does your animal take any medication?		
		Yes No		
Medication	Dosage	Reason for use		
Medication	Dosage	Reason for use		
Medication	Dosage	Reason for use		
- •	ood does the animal normally ne extra food for your animal(s			
What is your animal NOT	allowed to have (example: foo	od, toys, treats, etc.)?		
	ns of aggression, are they afrai	ors should know about your animal (examdors) of loud noises, do they try to run away,		

#### **Animal Needs Assessment**

Please complete and Animal Needs Assessment for every pet and/or assistance/support animal. Animal #2

Animal Needs Assessment		VACCINES	DATE RECEIVED	
What is	your animal's name?	Rabies		
How old	l is your animal?	☐ Canine parvovirus		
	a is your animar:	Canine distemper		
What is	their current weight?	Canine hepatitis		
Does the	e animal have an identification	Feline distemper (panleukopenia)		
Yes	□ No	Feline calicivirus		
What is	their ID number?	Feline herpesvirus type I (rhinotracheitis)		
ls your a	nimal updated on its vaccinations?	OTHER VACCINES	DATE RECEIVED	
Yes	□No			
Does yo	our animal have any allergies?			

_		
Medication	Dosage	Reason for use
Medication	Dosage	Reason for use
Medication	Dosage	Reason for use
f possible, try storing some e		
-	f aggression, are they afraid	ors should know about your animal (examdors should noises, do they try to run away,

#### **Animal Needs Assessment**

Please complete and Animal Needs Assessment for every pet and/or assistance/support animal. Animal #3

Animal Needs Assessment		VACCINES	DATE RECEIVED	
What is	your animal's name?	Rabies		
How old	l is your animal?	☐ Canine parvovirus		
	a is your animar:	Canine distemper		
What is	their current weight?	Canine hepatitis		
Does the	e animal have an identification	Feline distemper (panleukopenia)		
Yes	□ No	Feline calicivirus		
What is	their ID number?	Feline herpesvirus type I (rhinotracheitis)		
ls your a	nimal updated on its vaccinations?	OTHER VACCINES	DATE RECEIVED	
Yes	□No			
Does yo	our animal have any allergies?			

What allergies do they have?		Does your animal take any medication?  ☐ Yes ☐ No		
Medication	Dosage	Reason for use		
Medication	Dosage	Reason for use		
Medication	Dosage	Reason for use		
- 1	ood does the animal normally ne extra food for your animal			
What is your animal NOT	allowed to have (example: fo	ood, toys, treats, etc.)?		
ls there anything else first	responders or caring neighb	pors should know about your animal (exam-		
	s of aggression, are they afra	aid of loud noises, do they try to run away,		



The list below are some recommended supplies you can get for low to no cost to better prepare yourself for an emergency. You can find many of these items at your local Dollar Store or grocery store.

#### **Directions:**

Rip this checklist out and take it with you to the store.



Other items to co	nsider				\
Flashlight and extra batteries	Portable charger	Extra clothes and blankets	Battery-operated radio	Can opener	

### **EXTRA RESOURCES**

#### Ready.gov

#### WEBSITE

more detailed Emergency Communication Plan:

https://www.ready.gov/plan-form

#### **Emergency Contact Information**

#### WEBSITE

https://www.wikihow.com/Add-ICE-to-Your-Cell-Phone

#### **Daily living**

#### WEBSITE

https://www.redcross.org/get-help/how-to-prepare-for-emergencies/disaster-safety-for-people-with-disabilities.html

#### **Sheltering info**

#### WEBSITE

https://www.ready.gov/shelter

#### **Additional Needs**

https://adalive.org/resources/episode-47-resources/

#### **Preparedness Tips for Diabetics**

#### WEBSITE

https://www.aace.com/disease-andconditions/diabetes/are-you-preparedmanage-your-diabetes-emergency

#### **Pets**

#### WEBSITE

https://www.ready.gov/pets

#### Kit

#### WEBSITE

#### Water:

https://www.ready.gov/water

#### Food:

https://www.ready.gov/food

#### **Elevator Emergencies**

#### WEBSITE

https://www.otis.com/en/us/tools-resources/elevator-safety

#### Elevator do's and don'ts:

https://www.alcorelevator.com/blog/dosand-donts-of-elevator-safety/

## **Guidelines for Persons with Disabilities in Emergencies**

#### WEBSITE

https://www.ready.gov/disability

#### **Pandemic**

#### WEBSITE

https://www.ready.gov/pandemic

https://www.cdc.gov/coronavirus/2019-ncov/index.html

#### **Cold Weather**

#### WEBSITE

https://www.ready.gov/winter-weather

#### Seasonal affective disorder:

https://multco.us/winter-weather/winter-blues

#### Recognize and respond:

https://www.mayoclinic.org/diseasesconditions/frostbite/symptoms-causes/ syc-20372656

https://www.mayoclinic.org/diseasesconditions/hypothermia/symptoms-causes/ syc-20352682

#### Wildfires/Air Quality

#### WEBSITE

https://multco.us/air-quality-public-health-problem/smoke-and-wildfire

#### **Evacuation levels:**

https://multco.us/em/wildfire-safety-and-prevention

https://www.publicalerts.org/hazards/wildfire-smoke

#### Learn more:

https://smokeybear.com/en

#### Flooding/Landslides

#### WEBSITE

https://multco.us/em/flooding-and-landslides

#### **Earthquakes**

#### WEBSITE

https://www.ready.gov/earthquakes

https://multco.us/em/earthquakes-and-tsunamis

https://multco.us/file/54920/download

#### **Active Shooter Training**

#### WEBSITE

https://www.portlandoregon.gov/police/79946

https://www.pdx.edu/campus-safety/active-shooteractive-threat

https://www.ready.gov/active-shooter

