



How to Create Your Home Forward Applicant Portal Account

When to create your account:

You can create your Home Forward Applicant Portal account at any time. It's a great idea to create it prior to the waitlist opening so you are ready to go.

Important: You cannot apply for a waitlist until the application period opens.

Waitlist application period:

September 9 at 9:00 AM through September 21 at 11:59 PM Pacific Time.

You can apply any time during the application period. Applying early does not give you an advantage or increase your chances of being selected in the lottery.

New Applicant

If you have never applied to Home Forward before, follow these steps.

Step 1: Go to the Home Forward Applicant Portal

Open your web browser and go to:

<https://connect.homeforward.org>

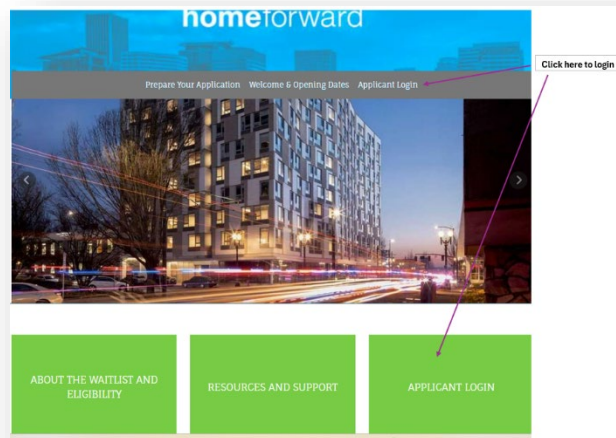
or

<https://www.homeforward.org/waitlists/>

Make sure pop-ups are enabled.

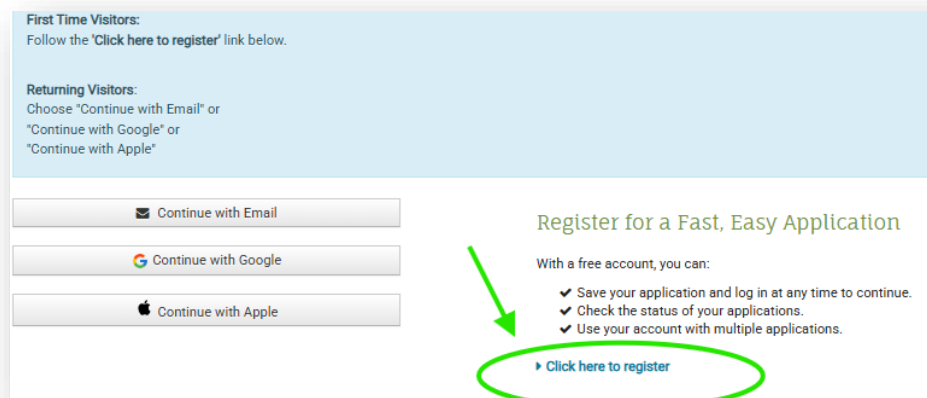
Step 2: Click “Applicant Login”

Click: Applicant Login



Step 3: Click “Click here to register”

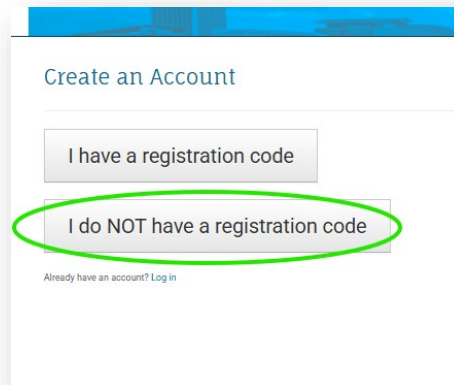
On the next screen, click “Click here to register”



Step 4: Choose “I do NOT have a registration code”

Select: “I do NOT have a registration code”

New Applicants do not need a registration code.

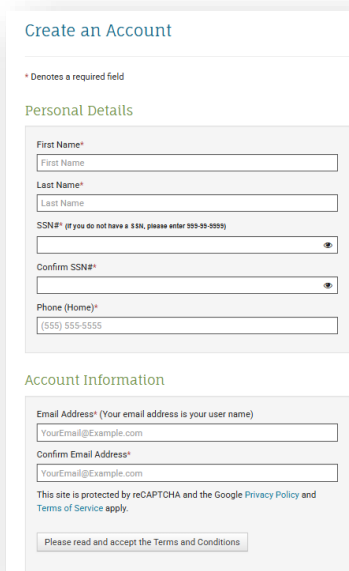


The screenshot shows a 'Create an Account' form. At the top, there's a blue header. Below it, the title 'Create an Account' is displayed. There are two buttons: 'I have a registration code' and 'I do NOT have a registration code'. The second button is circled in green. Below the buttons, there is a link that says 'Already have an account? Log in'.

Step 5: Enter Your Information

Enter your required personal and account information. Complete all required fields.

Read and accept the Terms and Conditions. Then submit your registration.



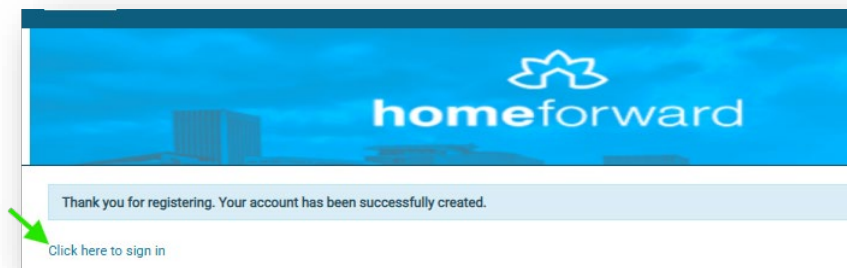
The screenshot shows the 'Create an Account' form with two sections: 'Personal Details' and 'Account Information'. The 'Personal Details' section includes fields for 'First Name*', 'Last Name*', 'SSN#*' (with a note: 'If you do not have a SSN, please enter 999-99-9999'), 'Confirm SSN#*', and 'Phone (Home)*'. The 'Account Information' section includes fields for 'Email Address*' (with a note: 'Your email address is your user name') and 'Confirm Email Address*'. Below these fields, there is a link to the 'Terms of Service' and a button that says 'Please read and accept the Terms and Conditions'.

Step 6: Confirm Your Account

After you register, you will see:

“Thank you for registering. Your account has been successfully created.”

Then “click here to sign in”

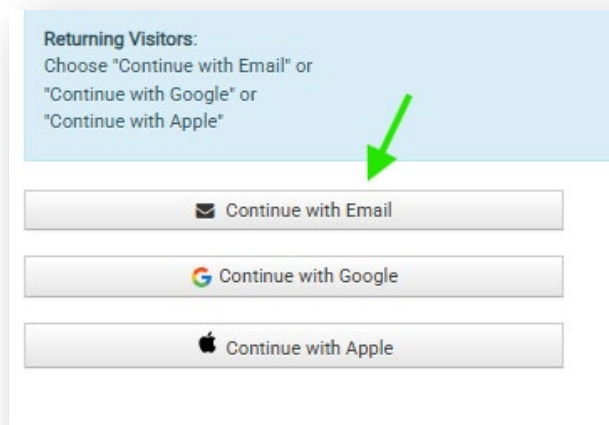


Step 7: Sign In to Your Account

You can sign in using:

- Continue with email
- Continue with Google
- Continue with Apple

If you are using a shared computer, we recommend Continue with email.



Step 8: Verify Your Email or Phone

Enter your email address.

You can choose to receive a verification code by:

- Email
- Text message

Select Send Verification Code.

Enter the code when you receive it.

← Sign in

Please enter the email address associated with your account.

Email address

[redacted]@ gmail.com

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Send Verification Code

or

Email a Link to Login

← How would you like to receive your verification code?

☐ Send verification code to *****1405

☒ Send verification code to hfctest+peony@gmail.com

Continue

Please note: It may take a few moments for your account page to load.

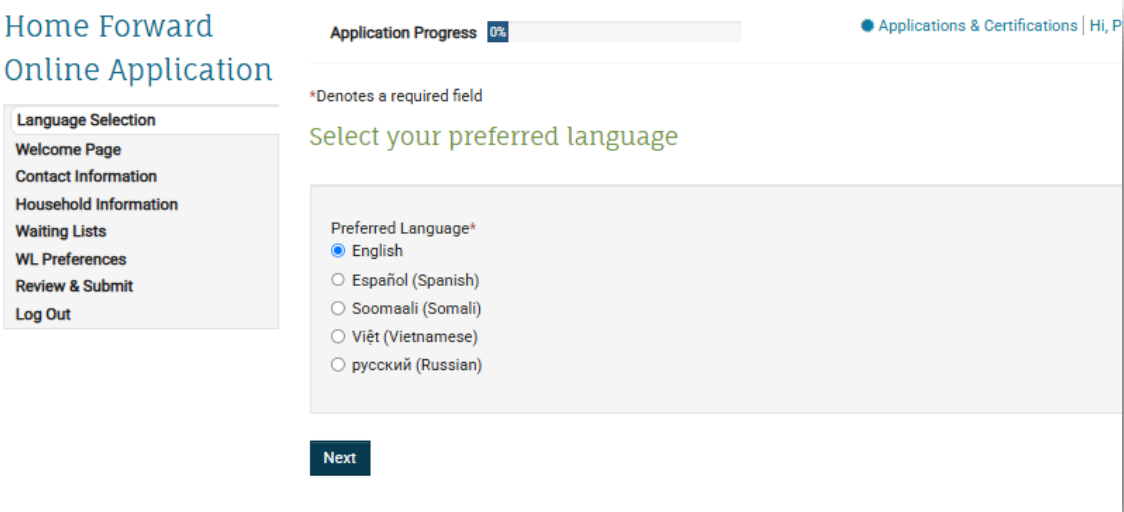
When the Waitlist Opens

The application period opens September 9 at 9:00 AM Pacific Time- September 21 at 11:59 pm.

During this period, you can apply for an open waitlist.

If you are a new applicant, you will first see the Select your preferred language page.

Choose your language and continue.



The screenshot shows the 'Home Forward Online Application' interface. On the left is a navigation menu with links: Language Selection, Welcome Page, Contact Information, Household Information, Waiting Lists, WL Preferences, Review & Submit, and Log Out. The main content area is titled 'Select your preferred language' and includes a progress bar at the top showing 'Application Progress 0%'. Below the title, there is a list of language options: English (selected with a radio button), Español (Spanish), Soomaali (Somali), Việt (Vietnamese), and русский (Russian). A 'Next' button is located at the bottom of the language selection area. A small note at the top left of the main area states '*Denotes a required field'.

Follow the instructions to complete your application.

You must select at least one open waitlist to be included in the lottery.

Creating an account or updating your application does not enter you into the lottery.

If You Have Already Applied to Home Forward

If you have previously applied to Home Forward or are already a Home Forward resident or participant, your information may already be in our system.

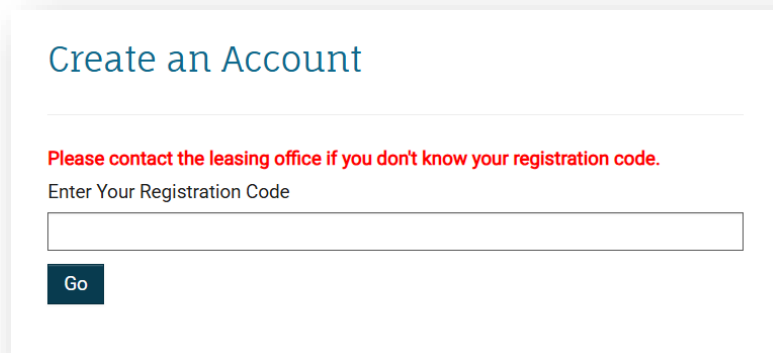
You may need a registration code to create your Applicant Portal account.

When you register, RentCafe will check your information against Home Forward's records.

If RentCafe can find your record

RentCafe may provide you with a registration code.

Enter the code when prompted.

A screenshot of a web form titled "Create an Account" in blue text. Below the title is a horizontal line. A red message reads "Please contact the leasing office if you don't know your registration code." Below this is the label "Enter Your Registration Code" followed by a text input field. At the bottom left of the form is a dark blue button with the word "Go" in white.

If RentCafe cannot find your record

You may see a message asking you to contact Home Forward.

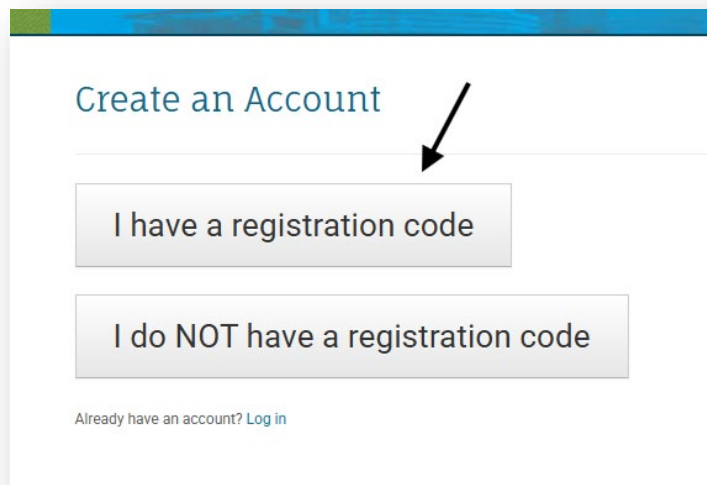
Call the Applicant Helpline during the application period for help accessing your registration code.

If You Have a Registration Code

If Home Forward or RentCafe gives you a registration code:

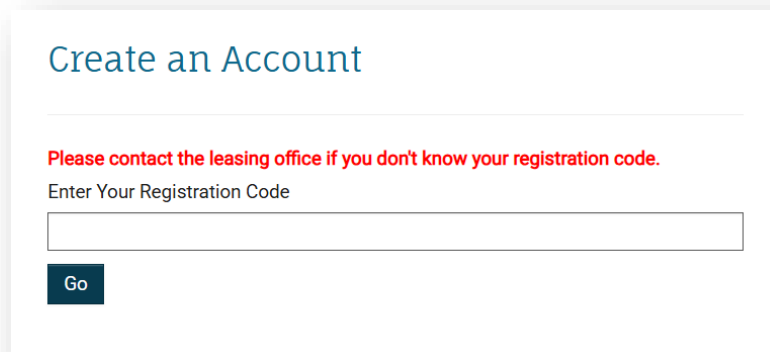
Step 1 Go to Applicant Login and click: [Click here to register](#)

Step 2 Select: I have a registration code



The screenshot shows a web form titled "Create an Account". Below the title are two buttons: "I have a registration code" and "I do NOT have a registration code". A black arrow points to the "I have a registration code" button. At the bottom of the form, there is a link that says "Already have an account? [Log in](#)".

Step 3: Enter your registration code.



The screenshot shows the "Create an Account" page. Below the title, there is a red instruction: "Please contact the leasing office if you don't know your registration code." Below this is the label "Enter Your Registration Code" followed by a text input field. At the bottom left of the form is a dark blue button labeled "Go".

Then follow the instructions to create your account.

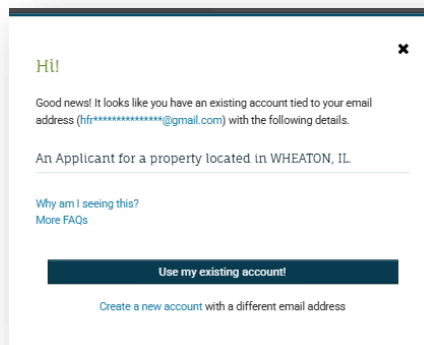
If You Have a RentCafe Account With Another Housing Provider

If you already have a RentCafe account with another housing provider, you may be able to connect that account to your new Home Forward account.

Step 1: Create a Home Forward Account

Follow the New Applicants instructions above.

When asked for your email address, use the same email address you use for your existing RentCafe account.



Step 2: Select "Use my existing account"

When prompted, select: "Use my existing account"

A screenshot of a mobile app screen titled "Account Access". It says "Glad to have you back!" and "EMAIL ADDRESS* (YOUR EMAIL ADDRESS IS YOUR USER NAME)". The email field is pre-filled with "*****@gmail.com". Below are fields for "FIRST NAME*", "LAST NAME*", "SSN#* (IF YOU DO NOT HAVE A SSN, PLEASE ENTER 999-99-9999)", and "PHONE (HOME)*" with a placeholder "(555) 555-5555". There is a dark blue button "Email a Link to Login". At the bottom, a small line of text says "By connecting your existing account, you are agreeing to the".

Step 3: Verify Your Information

Enter your:

- Name
- Social Security number

Then click: Login

Step 4: Confirm Your Accounts

You should see both:

- Your existing RentCafe account
- Your Home Forward account
- When the Home Forward waitlist opens, select the Home Forward account to start your application.

Hi, Test ▾

Applications & Certifications

Other Agency Name and logo

Account Information

- Type: Home Forward Online Application
- Status: Incomplete
- Last Update Date: 4/2/2025
- Created Date: 4/2/2025

Continue



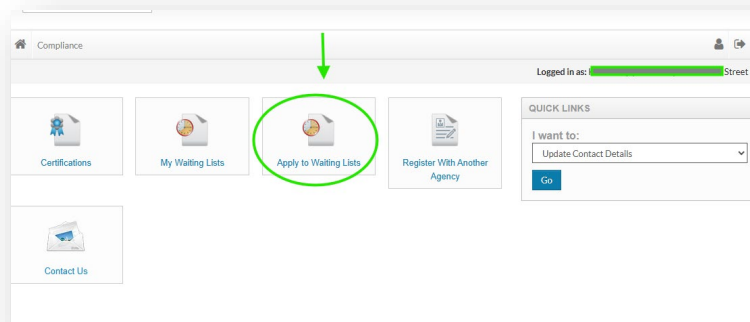
Home Forward
135 SW Ash St
Portland, OR 97204

We are sorry, but we are not accepting applications at this time. All of our waiting lists are currently closed.

What Will the Application Screen Look Like?

If you already have a RentCafe account or have previously applied through Home Forward, your first page may look different.

When the waitlist application period is open, click: Apply to “Waiting Lists”

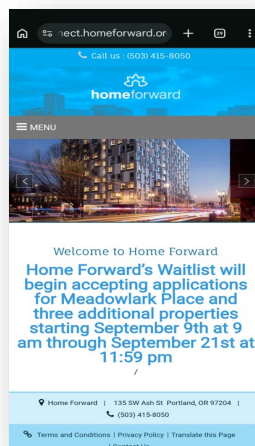


Applying on a Mobile Device?

The RentCafe portal is mobile-friendly. Screens may look different on a phone or tablet.

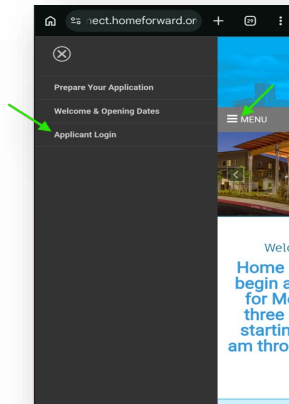
Step 1: Go to the Home Forward Applicant Portal

Go to: connect.homeforward.org - The landing page will look like this:



Step 2: Open the Menu

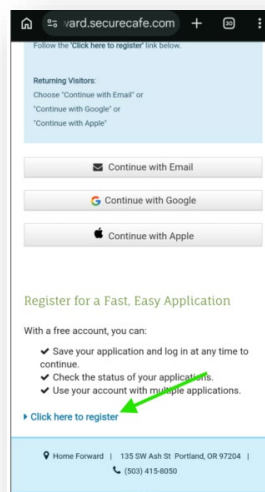
Click on Menu and then select Applicant Login



Step 3: Find the Login Options and scroll down to the bottom of the screen.

You will see the option to:

- Create a new registration
- Log if you already have an account



Follow the rest of the guide for next steps

Need Help?

If you have trouble creating or accessing your account, please contact Home Forward.

Applicant Helpline:

503-415-8050

Hours:

Weekdays, September 9–September 21

9:00 AM–4:00 PM

When you call, have any error message or registration information available. This will help Home Forward staff assist you.